

Te Rūnanga o Tūranganui a Kiwa



ANNUAL REPORT



Te Rūnanga o Tūranganui a Kiwa

Ngā Wai E Rua Building
Cnr Reads Quay & Lowe St
GISBORNE

November

Annual Report
Prepared by
Jesse Horsfall

2023

IMAGE: Tipuna kōrero, Kahutapere and his twin sons, Tarakiuta and Tarakitai.
Artwork by Maia Gibbs.

Ihirangi

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Mihimihi

Kāhui Kaumatua

"Tūranga Tangata Rite"

Tēnā tātou o Tūranganui nei, Ngai Tāmanuhiri, ngā kaitiaki o Te Wherowhero, te takotoranga o tō tātou waka o Horouta. Rongowhakaata pukenga rau, e whakaata mai nei tō tātou Tūranganuitanga. Te Aitanga a Mahaki, kei Tūranganui, kei runga i te kāhika te wao e tu ana, hei kura mō Mahaki.

Tangihia wā tātou tini mate e hinga tonu nei i wā tātou marae kaenga puta noa, he mihi aroha ki a rātou mā, e kore rawa e warewaretia.



Ka hoki mai ki a tātou te hunga ora,
mauriora e hika mā

CHAIR & CHIEF EXECUTIVE Report

2022–2023

He mihi tēnei ki a koutou katoa e noho mai ana ki ngā kaokao o ngā maunga o Tūranganui a Kiwa, tae noa ki ngā awa e rere ngarungaru ana, nō reira kia koutou katoa, tēnei te mihi.



**Tēnei te mihi kia koutou katoa,
Te Rūnanga o Tūranganui a Kiwa whānui.**

The Trustees are pleased to present the Annual Report for the year ended 30 June 2023.

Resilience has been an often-used term particularly over these last three years. We were hit with COVID and earlier this year we were confronted with two extreme weather events. Our iwi were again, asked to cope, regather, and bounce back from yet another crisis.

Our people responded.

Our iwi leadership took charge and continue to support and manage their respective and collective recovery.

Crisis is not a new term to many of the whānau that we work for. Whānau in need, with complex issues are a daily occurrence. These regional events are another layer of complexity that staff navigate with our whānau. This report highlights some of the key activities that have been undertaken, notable achievements and future considerations.

The Board and CEO are well pleased with this years' service delivery.

We acknowledge the various external relationships and partnerships that ensure our ability to deliver a quality service, respects our cultural integrity and identity and most importantly bears positively on the whānau that we are here to support.

To all the staff who did their bit, big and small, the Rūnanga is **extremely grateful.**

Moera Brown **CHAIR**
& Ronald Nepe **CHIEF EXECUTIVE**

Ngā Poutama

Firstly, I want to acknowledge our workers here in Tūranganui a Kiwa who helped keep us safe during the visit of Cyclone Gabrielle and who have continued to support whānau affected by the storm damage. Ngā mihi o te ngākau kia koutou.

Secondly, I want to acknowledge my team, Heni and Wiremu for their hard work and dedication to our programme sharing ngā kōrero o Tūranganui a Kiwa.

NGĀ PUAWAI O HINEAKUA: STAFF HENI PEWHAIRANGI & WIREMU RURU

SERVICE DESCRIPTION

The wide brief of Ngā Poutama Unit is about a vision to ensure our people are culturally, socially and economically vibrant and resilient. The education strategy is central to the division and its key objectives permeate through the entire education projects we concentrate on. This year we have had a specific focus on.....

NGĀ PUAWAI O HINEAKUA PROJECT

We are working on 2 platforms:

1. We provide a learning programme for kura kaiako building their Cultural Capability in order for them to deliver a holistic learning programme incorporating Tūranganui a Kiwa our local history into their programme and delivery celebrating our history strengthening our local curriculum.
2. We provide a learning programme for kura taura specifically students from year 7, 8 and 9 designed to enrich the local curriculum.

We lead our report with work (right & below) from our latest project the update of artwork for our Taharakau story designed by our Ngai Tamanuhiri artist **Maia Gibbs**.



A scene from our book of the Paramount Chief of Tūranganui a Kiwa Ruapani. Here Ruapani adorns his famous headpiece Te Kura o Te Ahupoo and he is shown with his daughter Ruarauhanga and the great Chief Kahungunu.

We helped out and supported whānau where we could. The recovery has continued and will continue for years to come. Finally we were able to resume our programme of work as we attempted to meet the demand for our service. With a full work schedule and the heavy demand on our 3-man-team to deliver. I'm proud to say we were able to complete all workshops requested with some of the workshops being researched weeks or even in some cases days before they were delivered.



Nga Pou o te Matauranga a Turanga

- Turanga A Mua; education that honours Turanga identity and heritage and ensures we achieve our aspirations.
- Turanga Tangata Rite; to ensure education is responsive to our wellbeing.
- Turanga Ararau; to increase Turanga participation, engagement and achievement in education.
- Turanga Makaurau; to develop examples of educational excellence for Turanga that build, grow and sustain prosperity

IWI RELATIONSHIPS

We work and support our three Iwi of Tūranganui a Kiwa: Ngai Tāmanuhiri, Rongowhakaata and Te Aitanga a Mahaki.

OTHER RELATIONSHIPS

We have relationships with all schools in the Tūranganui a Kiwa region working with 30 principals as well as Kāhui Ako (Communities of Learning Forum) created by the Ministry of Education to provide the best possible support for kaiako in their Professional Learning and Development. We are an accredited provider and Ngā Poutama is building the cultural capability of our kaiako to immerse our tamariki mokopuna in all that is special about Tūranganui a Kiwa kōrero. We have also done similar work with community organisations and agencies.



We started the year being disrupted with firstly COVID and then as we seemed to returning to some normality Cyclone Gabrielle arrived to damage our region. The storm had a big impact on everything and we were forced to stop our work programme for a 4 week period as whānau became the priority and the clean-up and recovery work kicked in for our communities.

Te Rūnanga o Tūranganui a Kiwa

KŌRERO MŌ HAWAIKI ME AOTEAROA

This year we started to broaden our workshop programme through further research we have been able to add into our kōrero different aspects of daily life in both Hawaiki and Aotearoa.

KAI


Kai was important for survival and appropriately the kumara was significant in this and so in this graphic we see the different trade roots of the Pacific which also mirror the different varieties of kumara that were prominent throughout the Pacific. By and large, those varieties were attributed to the varying climates experienced culminating in the final kumara bought to Aotearoa which we eat today.



The Aruhe was another food of our people and it had many purposes in daily pā life.

Aruhe / Fernroot

- Aruhe had many medicinal purposes
- The young fronds are highly carcinogenic which cause kumara to rot.
- Aruhe grew all-year round in most areas of the forest
- Fronds were used for clothing, fishing and as floor lining in storage pits. Stalks were used to line the walls of whareniui



Hawaii: Uluhe
Tahiti: Anuhe
Marquesas: U'uhe
Rarotonga: Tuanu'e
Māori: Aruhe


MŌKAI

As our waka Horouta limped along the coastline Hinehakerirangi deposited her kumara tubers throughout Te Tairāwhiti.




In our history our tipuna were also known to connect with most living things and so it was common for our Chiefs to have mōkai (pets). Here are some mōkai in our history. It is well documented that our great tipuna Paieka brought his pet Tuna Tangotangorau. Our Paramount Chief Ruapani had his Tuatara. Mahakirau had his mōkai mango Ikaheoa. Ruakapanga had Tiungarangiri and Harongarangiri Ngā Manunui a Ruakapanga and Tutekohi had his kuri Kauerehuanui.

Ngā Mōkai o Tūranga




Tuatara
- guardians of 'mauri', omens




Tuna
- Tangotangorau



Mango
- Ikaheoa
- Tumoremore



Kuri
- Marewa-te-ao
- Tangitapuhikura
- Kauerehuanui



Manu
- Nga Manunui-a-Ruakapanga
- Pu-karoro-nui

PROFESSIONAL LEARNING AND DEVELOPMENT FOR KAIKO

It has been a very busy year and there has been considerable progress with kura using the Ministry's National Professional Learning and Development fund to commission our work. When kura want this type of training and development they find us on the site, make a request for our services. We receive the email request and arrange a planning hui with that Principal and design a programme that suits their needs.

This has resulted in a regular series of workshops from Early childhood through to Primary and Secondary. We ended up working with kaiako at their kura at times that suited them, usually weekly or fortnightly and where ever their kura are located. They would learn about Ahi Kaa-Hapū kōrero connecting them to old significant pa sites and then the nearest marae to them today. We worked with 20 providers kura including early childhood, primary and secondary kura and community organisations. **IT HAS BEEN A BIG YEAR**

This saw the team work with 5 groups every term. This was a big workload resulting in a total of 210 workshops delivered this year. This saw our team working before kura after kura and in weekends and on occasion we would have anywhere from 4 to 10 workshops a week. This included the many planning meetings held with 20 Principals or School Managers to establish a relationship and discuss the learning programme appropriate to their needs and then follow up hui to confirm dates time etc.



Whangara Marae
August 2023



Te Rūnanga o Tūranganui a Kiwa



ENRICHING LOCAL CURRICULUM

The Ministry approached Ngā Poutama to deliver this programme to provide a practical hands on interactive learning experience that compliment and enrich the curriculum and have a positive impact on akonga learning outcomes. We have worked with 140 students each week to deliver this programme and the growth for tamariki and kaiako in kura has been apparent and their excitement has seen these kura request that we extend continue our programme to next year which we have confirmed. Planning will commence during term 4 for next year.



TE AHU O TE REO

This is the Ministry of Education's response to building Te Reo Capability for kaiako in kura. These are run by term and kura have weekly sessions by zoom, and then every 6 weeks, with a Wānanga Reo over a weekend at a marae. This year we've attended 4 wānanga with an average of 25 kaiako with as few as 20 and as many as 40. So big numbers and the growth is there to be seen and the normality of using Te Reo by kaiako. This helps build capability and then also supports capacity in providing a localised curriculum for our tamariki mokopuna. We had many kaiako from Tūranga attend these and due to many of our marae closing due to the impact of the cyclone or carrying out necessary maintenance marae availability was an issue. However, the 4 wānanga were still able to be completed from those marae that were free and not booked.

OUR WORK PROGRAMME HAS BEEN SUPPORTED BY

MINISTRY OF EDUCATION
LOTTERY GRANTS BOARD

I acknowledge all kaimahi here at the Rūnanga who have supported us this year particularly our finance team who have contributed immensely in our ability to achieve what we have been able to deliver this year.

On behalf of our team Ngā Poutama we wish you and your whānau Meri Kirihimete me ngā mihi o te tau hou.

ALBIE GIBSON
MANAGER
NGĀ POUTAMA UNIT

Tiaki Mai

Tairāwhiti School Attendance Service



Ministry of Education

Te Tāhuhu o te Mātauranga

PURPOSE

The key purpose of the Attendance Service is to better meet the needs of Māori and Pasifika children. Engagement with schools and whānau is an important part of fulfilling that purpose.

ABOUT TIAKI MAI

Tiaki Mai attendance service started January 2022. The difference with our service is that we have integrated aspects of Whānau Ora into the service delivery so there is capability to support the wider whānau where a need is identified. The team consisted of six staff with one being the data analyst.



SERVICE DESCRIPTION

The Ministry data is clear that if a student regularly attends kura, then they will achieve. Unfortunately it's a case by case situation. There are many reasons why students don't attend and from the onset of COVID into our community a further element has now started to drive non-attendance through the anxiety of the pandemic. This has added further complication to attendance issues resulting in further challenges to the management of School Attendance. The service continues to maintain its first objective of returning the student to kura, and if not then to some form of education or career pathway.

A feature of our service is the integration of our Whānau Ora service in this role. Each Kaiārahi can provide good support to the whānau as well increasing the possibility of a timely return to kura for tamariki mokopuna.

Meredith has made contact with a number of school Principals and has a few hui to attend to introduce the new role. She has also been busy becoming familiar with the

Tiaki Mai matrix and also the kaupapa here at Te Rūnanga o Tūrangānui a Kiwa. The team has formed awesome relationships in schools, and Principals know that we are there to mahi tahi for the benefit of our whānau.



THE PROCESS

Every student up to the age of 16 is required to be enrolled. Once a student is absent for 3 days the kura sends a referral to the service this is called "Non-Justified" absence and appropriate action is taken to engage and ascertain reasons for non-attendance. Support is provided to return the student to kura or some other form of education. If a student remains absent for more than 20 days they become "Non-Enrolled." Obviously the service has tried everything to return that student to kura and for whatever reason that hasn't worked. These longer term non-attending students are in some really complex situations and the Kaiawhina has to navigate the whānau through to have them return to kura.

The largest amount of energy from the service is taken up with such cases due to very complex issues that require numerous attempts to find the student, visit with the whānau, and ascertain the best possible action to maximize the outcome (with no. 1 priority being return to kura). If that is not possible, we see what the other options outside of kura are and normally that's a combination of tertiary study and work.



2023

This year Tiaki Mai team has had a change of staff.

Joining our team in March are Waimirirangi Pewhairangi, Apikara Waihi, and Richard McClutchie.

And our newbie Meredith Akuhata Brown started in September.

Te Rūnanga o Tūranganui a Kiwa

BARRIERS

- Some whānau have a perception that children no longer need to attend kura due to COVID-19 and are opting for correspondence schooling, however, once we set them up for online schooling, they fail to commit to their online classes. Which in turn gets re-referred to Tiaki Mai.
- A few whānau would prefer their child not to be in any education, either to stay home and help whānau, to help by going to work, or to just let them stay at home and do nothing which is easier than trying to motivate them. On the other hand, although some parents/caregivers may want or have a plan for the child, sometimes the caregivers do not have the skills to follow through and sometimes lack respect from the child for them to have any influence or control.
- The biggest thing most tamariki struggle with is mental health issues such as anxiety. MOE are looking at psycho-therapist support for primary schools. MOE currently has 11 psychologist for the region.
- Many of our whānau struggle to navigate the school systems and processes due to low literacy and social capital- when they hit a barrier they are more likely to not engage and unfortunately the attendance issue becomes a bigger problem.
- We attempt to meet whānau and many are not home when we visit- or they are asleep due to work hours. Many are still dealing with emergency housing and transitional housing issues.

RISKS & OPPORTUNITIES

- The main risk we see is limited alternative education in Te Tairāwhiti. The Ministry of Education is pushing the National office to provide more spaces for Te Tairāwhiti.
- There is a high need of students wanting to attend Alternative Education rather than School. Alternative Ed is for 13-16-year-olds who are not attending a mainstream secondary school. Students can be referred to this program from a local secondary school, or the young person and their whānau can make a self-referral. All referrals must be approved by the region's AE coordinator (who is located at Lytton High School) before they can be confirmed.
- Transport to and from school has created a barrier for some whānau. In discussion with other agencies, this has been a nationwide issue that MOE are sorting out.
- We are seeing the impacts of intergenerational truancy due to parents' reflection of how they didn't enjoy school themselves- the whānau structure has changed and a number of times when we visit home there is a lot of animosity and anger from whānau about the whole issue of education.
- An opportunity exists to consider smaller hub learning spaces for the cohort of students who suffer from anxiety and complex mental health issues as some of them have said they want to learn about technology.

OVERVIEW OF THE HOLIDAY PROGRAMME

Tiaki Mai kaiārahi helped the Whānau Ora team with the holiday program which was a success. Throughout all these activities, there were educational and social aspects that the tamariki learned without them even knowing it. Whether it was learning some life skills, building whānaungatanga, socially interacting with others they would not normally mix with, or just enjoying and participating in activities rather than sitting at home during the holidays, the tamariki loved it!

TIAKI MAI REFERRALS – JUNE 2022 – JULY 2023

UA –Unjustified Absence

NEN –Non-enrolled notification

REFERRALS	Total
Active UA	11
Active NEN	17
Total Active	28
Closed UA	215
Closed NEN	160
Total Closed	375
Total Referrals	403

Tee Montgomery
Tiaki Mai Manager

Communications (CDEM)

Tee Montgomery
Jason Chambers

In 2023 TROTAK created a communications function for iwi and hāpori to achieve several goals for the organisation. The first goal was to establish connections within the community, to build emergency resilience plans to help communities grow their capacity to cope with increasing levels of emergency events. In order to achieve this goal, a full communications function within the organisation is required to build the necessary processes to provide quality communications services.

- Establishing a coordinated process for community engagement methodology
- Delivery of internal and external communications services for the organisation
- Creation of resources and templates to coordinate internal and external communications
- Drafting and developing key communication messages, articles and press releases, communication strategies, stakeholder engagement plans and social media engagement, all the while ensuring that Iwi is well informed of emergency news, issues and evacuations.
- Updating media platforms including website and Social media presence to disseminate organisational key messages and information.

CURRENTLY UNDER ACTION

Revitalised website under development with a soft launch expected in November

Redeveloped style and branding guide

Communications plan templates

Internal communications planning and reporting

PLANNED FOR 2024

Media training for key stakeholders

Establish media and videography engagement process

Public information support service and process for promotion, events and formal public communications

Regular internal communications updates of key messages from CEO

CDEM Community Hui

Te Tairāwhiti Marae Resilience and Emergency Preparedness Project is a collaboration between Te Puni Kokiri, Toitū Tairāwhiti (iwi collective) and Tairāwhiti Civil Defence and Emergency to support marae clusters across Tairāwhiti to build the capability to respond and recover from natural disasters by implementing community-based disaster support systems. The main focus is on those communities or marae sitting in the red inundation zones.

The areas and communities most at risk within our rohe have been identified and strategies have been put in place to mitigate these. Phase One of the project is our main focused areas for the Tūranganui side are Muriwai and Manutuke. Phase two includes Te Karaka, Patutahi, Mangatu and Waituhi.

Our role has been to engage with communities to understand their needs, build their awareness and preparedness for emergencies.

Resources needed are:

- 20ft container
- Generator
- Solar panels
- Satellite phone
- Covertex shelter
- Water treatment
- Camp stretchers
- Ablution – toilet/shelter
- Civil defence digital radio
- Starlink
- Medical supplies (red cross) worth \$10k

We have learned that communication is key for our communities and the welfare component is vital. We have worked with communities to plan their evacuation maps with technical support and advice by the Tairāwhiti Emergency Management team.

Tee Montgomery
Comms Manager

Whānau Ora



Whānau Ora a practice of “true care” for our whānau

Whānau Ora is a practice of care. This is the key point of difference on why our whānau can achieve and be successful in designing their whānau plan, planning for a brighter future.

Another year has passed for the residents of Tūranganui a Kiwa, and facing challenges once again. We observed similar themes of whānau requirements in this year's report as the expense of living has led whānau to reach out and change their goals throughout the year. We have captured great outcomes even when systems and other services have failed our people and we have had to work around them to enable whānau achieve their goals. We have met with providers and agencies over time to acknowledge the gaps in help that our whānau have not received when requested, and we have worked together to find a solution.

Whānau have been dealing with weather occurrences, managing COVID cases and isolation, expense of living and rental cost increases. Whānau have also lost their rented properties and are now homeless.

During the Cyclone, we worked with numerous government agencies, including MSD, MBIE, and CDEM, to respond to the needs of our communities.

We've also had 18 walk-ins from people who heard about our services or were directed to us by an organisation. Our Kaiarahi have worked with adaptability, pivoting from BAU to responding to our workers across Tūranga when needed, even on weekends and until 9 p.m. in certain cases.

I am appreciative for the team of Kaiarahi and their commitment, as without them on the ground, we would be unable to provide assistance.

Whānau Ora

Outcomes Achieved by Whānau – 223 (100)

Data collected has shown that we have managed to still generate outcomes for our whānau even with pivoting into community emergency response for Tūranga during Cyclone Gabrielle 2023. We have a target of 100 outcomes per year. Kaiarahi have supported Whānau to achieve 223 outcomes. Mahi by **Te Ariki (Tia)** and **Hone Pewhairangi** must be acknowledged for generating a high number of outcomes for their whānau. **Well done to you both!**

Budgeting has been a big issue for whānau because we want to ensure they can pay the living costs such as rent, power, gas, food, school needs, and transportation – setting whānau up for success, allowing them to grow and support themselves.

Manaaki Tairāwhiti Navigations Services

Outcomes Achieved by Whānau – 37

3 Whānau from Emergency Housing (EH) have gained Transitional Housing Accommodation. Licensing and Identification have been themes for whānau and food has been an ongoing need for EH Whānau. **Jo Pere**, manager of **Albert Residence** runs a tight ship, so whānau are monitored closely to ensure the premises are safe and run smoothly.

Whānau Registered – 81 (50)

End of 2022 dealing with the end of COVID outbreak 2022 the numbers fell significantly. Kaiarahi have been working with 50 whānau over the year. Whānau needs have ranged from:

- Licensing
- Renewal
- Restricted to full license
- Identification
- Car repairs
- Essential items for their whare
- Essential clothing
- Budgeting
- Food support

Are we becoming more adept at serving our whānau?

Let us see if this report provides an overview of the goals and support whānau have received from Whānau Ora Kaiarahi this fiscal year.

Whānau Registered – 40

Navigators from 2022 have worked with Emergency Housing Whānau, that have come from Rapid Housing, MSD or from whānau walking into the office. The biggest goal for whānau is to keep their Emergency Housing placement, as there is a 7-day trial period. 7 whānau lost their placement due to breaking rules within the accommodation provider and we continue to work with whānau if they engage. 85% of our whānau are in employment and appreciate their accommodation. We have been able to transition a couple of whānau into Transitional Housing.

Te Rūnanga o Tūranganui a Kiwa

Whānau Participation – is vital as the plan belongs to the Whānau

Whānau Voice – listening to the whānau need (what's really happening and the environment whānau are in)

Whānau Need – true need of the whānau, not the want

We have had another year of challenges for our people across Tūranganui A Kiwa

copied with weather events, managing COVID cases and isolation, cost of living prices has led to whānau needing kai support, cost of living in general, an increase of rental costs due to landlords selling properties, whānau losing their rental properties and becoming homeless, failure of the system when responding to whānau

HOUSING

RAPID HOUSING (HUD) – 32 Registered Whānau

Outcomes Achieved by Whānau – 61

We have 7 rooms available over the year. Several visits a week to whānau are necessary to check that they are following up with Kainga Ora, MSD and/or real estate agents to see what's available in the rental market and apply for properties. Going through the Cyclone in February, whānau were grateful they had a safe place to stay. We are fortunate that HUD has kept our service going through this financial year as all other services across the country expired 2021 and 2022 financial years. We continue to have whānau becoming homeless and the themes of homelessness have been:

Overcrowding, living in a car, family harm,

living in unsafe buildings & poor choices

Housing Outcomes Achieved by Whānau – 15

1 whānau relocated out of the district

7 whānau still waiting for

Emergency Housing/Transitional Housing

4 whānau into transitional housing

3 whānau moved in with whānau

3 whānau into Kainga Ora

3 whānau chose another path

6 Whānau on the waiting list

The poor choices that whānau have made are related to, whānau dynamics, not connecting in a timely manner with a housing provider e.g MSD, Kainga Ora, TROTAK and TRONP. We can't accommodate all whānau immediately, due to size of whānau and availability. We do add these whānau to our waiting list to ensure that they are captured then contacted once we have a room available. Whānau must register and complete a whānau plan.

TRANSITIONAL HOUSING – 21 Properties

Morehu Pewhairangi completed our blessing of the new units to be ready for whānau. Fully furnished with essentials, ensuring whānau were living with quality items. Whānau Plans are revised and goals are established to continue whānau to have a plan to achieve their forever home.

Visualise 10 Whānau having Christmas in their brand new whare, settled and having a 'sense of belonging' brings a sense of achievement. Walking into the whare with a bucket of goodies Christmas Eve and whānau were baking, had decorated their trees and whare with some Christmas spirit gave a sense that we had achieved what we promised but also whānau had worked towards their goal.

AUGUST 2022

8 x 2-bedroom units, Childers Road

DECEMBER 2022

4 x 1-bedroom units Palmerston Road

Privately:

1 x 4-bedroom house

1 x 3-bedroom house



Thanks to Stacey, Ava, and Dylan for working alongside whānau, working hard to gain access to Transitional Housing.

We are now working through whānau who are ready to move into Social Housing before the end of 2023. We are also supporting whānau to create good habits taking responsibility of their monthly bills and ensuring tamariki are connected with kura, kohanga and other education and training. A partnership created between Kainga Ora and HUD to support with the housing demand for whānau across Tūranga:

TEMPORARY ACCOMMODATION SERVICES

CDEM – Temporary Accommodation Support Services (TAS) first 14 Days

TROTAK worked alongside with MSD and MBIE TAS groups to establish a local base for Iwi to work with whānau who needed accommodation. This was vital as we had local knowledge of locations that whānau had come from and we could immediately visit whānau and kōrero with them to discuss their needs. We registered whānau, settled them in suitable accommodation, gathering their needs and plan towards future housing options with Mahaki and Housing Urban Development (HUDs). It has been a frustrating process as people in Wellington and Auckland had no idea of what they were talking to or how significant the loss of home and contents had affected our whānau.

Te Rūnanga o Tūranganui a Kiwa

E TU WHĀNAU



E Tu Whānau is a movement for positive change developed by Māori for Māori. It's about taking responsibility and action in your community and supporting whānau to thrive.

Another financial year where we have had to work around disruptions and support our communities with what we had on hand. Fortunate we had handed out Emergency Equipment to 9 Communities.

With the support Eastern Community Central Trust (ECCT), we thank CE, **David Clapperton** for sharing our vision of supporting our rural communities.

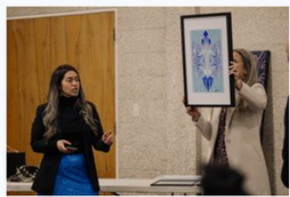
After the COVID wave, supplies across the country were scarce and it took over 5 months to gather resources before handing out resources to the communities. Thank goodness we were able to get them to the communities before Christmas 2022 so they had some resources to prepare in a small way for Cyclone Gabrielle.



MATARIKI 2023

Matariki community events held in June 2023; Patutahi Kura and the Community and Mangatu Marae with Te Karaka Community organising and creating a successful spaces for their whānau.

Another crucial benefit of the funding was the enhancement of pride in culture. By allocating resources towards cultural activities, the funding enabled whānau, hapū, and iwi to express and celebrate their cultural heritage.



This not only instilled a greater appreciation for their identity and traditions but also served to strengthen the overall cultural resilience of the community. The funding played a vital role in supporting initiatives that promoted cultural pride, helping to ensure the continuity and vitality of their cultural practices.

Firstly, the funding helped bring the community together. By providing the necessary resources and support, we were able to organize an event or activity that fostered a sense of unity and belonging among whānau, hapū, and iwi. The shared experience of participating in cultural activities and witnessing the outcomes of the funding created a bond among community members, strengthening their connection to one another and to their cultural heritage.

Patutahi Kura
Principal Ana Te Kani

WAITANGI 2023

February we weren't able to share the successful "Waitangi for Our Rangatahi" as a week later we were going through Cyclone Gabrielle. We had over 300 whānau turn out for the day and whānau were entertained with local artists. Thanks to Te Ora Hou, Adventure Trust Tairāwhiti, Whānau Ora Kaiarahi, East Coast Music and Trust Tairāwhiti for support their expertise putting this together down at the local Skate Park. Creating the relationships with other organisations that support rangatahi. With the use of funds we were able to purchase prizes on wheels for our tamariki.



Te Rūnanga o Tūranganui a Kiwa

CYCLONE GABRIELLE

TIMELINE

FEBRUARY 2023

Thursday 9
Preparedness
We as Iwi were engaged with the preparedness of Cyclone Gabrielle with Civil Defence, GDC. Detailed emails received tracking the weather coming to Tairāwhiti; Sending through our Community Leads emails we had on the ground across our Turanga region;

Friday 10
Preparedness
Weather updates and Welfare meetings online

Saturday 11
Preparedness
Weather updates via email

Sunday 12
Preparedness
Severe Weather Warning sent out to Community Leads; Email and Txt updates sent out from GDC -Community Hui #2; Online hui
All leads across Tairāwhiti were included and attended as each region was dealing with their response plan due to water ways and their previous experience from the last 12 months facing 3 weather events. Evacuation planning; CDC centres; Community gathered there resources and had a plan for their communities;

Monday 13
State of Emergency announced - DAY 1
Online Community Hui with update of rain fall How was communities going?
What is it looking out in the communities?
Whanau Ora Youth - Frank and his team went back out to Te Karaka to set up there CDC at the Kura
11.30am - Tairāwhiti declares a local State of Emergency
3pm - Community Hui #4 online
Discussion on CDC Centres
4pm - Community Hui #5 online
Update of rain fall
Whakato Marae will be set up as a CDC; Delivery of some essentials to the Marae
Muriwai - Delivery of some essential items
7pm - Community Hui #5 online
Watching the Waikuku Bridge, Kanakanaia River online
9pm - Community Hui online
11pm - Community Hui online
Waiting for the high tide across the region

Tuesday 14
National State of Emergency Announced - DAY 2
3.30am Community Hui #6
We still had power and internet connection
Whanau had been evacuated from some coastal communities
Kanakanaia wasn't visible online
Waikuku was visible and rising fast after high tide;
2.30am - Manutuke to Tawatapu checked in by road
4.30am - Loss of power and Communication
6.30am - 9am - Residents on Wharerata Road,
Manutuke have been evacuated - 40 people relocated to Whakato Marae
7.30am - Check in with Fire Station and Local Police
Check in on Whakato Marae whanau
8.30am - Elgin Superette purchase of bread and milk, activate out account;
No Power - Verifying account and ID to purchase items
9am - Police and GDC check in and update;
Te Karaka affected badly and cut off - Intel gathering how many people are based at the school
10am - Checking with staff
Who you knew where they lived - Back on board 15th Wednesday;
Warehouse stocktake on available food parcels and hygiene packs, nappies and other essential items;
Warehouse staff taking food parcels to Whakato Marae
11am - CDEM IMT meeting
12pm - WCG meeting
Patutahi Community - check in with Sonya Nepe Needs - still no power
Set up account for any Pakeke needing essentials
House of Break Through set up as a CDC Centre for displaced whanau
2pm - IMT meeting
Assessment of, No power, No internet, No bank machines, eftpos for cash;
South, Western and Northern Roads cut off - CLOSED
Highway 35 cut off - CLOSED
Petrol Stations - Fuel shortage \$40 cap on fuel purchases; Waingake water supply over 9 breaks. (2 days supply available only)
Te Karaka Community based at the school
Tiniroto no access
4pm - IMT meeting
5pm - Community meeting
6pm - WCG
8pm - IMT Meeting
Check in with CE to give an update
9pm Whakato Marae - Check in
No power and need lighting

Wednesday 15
Response - Day 3
7am - Whakato Marae - Check food
Pro Traffic - Lighting needed, delivery made and set up
No power
CDEM - IMT meeting 7am - changed to 6am
All Kia vehicles fuelled with BP
9am - IMT meeting
Some power being restored
Gorge closed
State Highway South closed
Cell Towers down - connection with Wairoa is part of the issue
STARLINKS offered to TROTAK and TRONP from CDEM
9am - Warehouse assess goods on the floor for delivery
10am - TROTAK Car park - Team meeting;
Tasks - Team to check on all Kaumatua Flats apart from Te Karaka, Transitional Housing and all Whanau on caseloads. Pakeke in units delivered a kai pack, Pakeke missed shopping on Pension on the Tuesday due to no eftpos and banks
TROTAK - Warehouse delivering Kai packs to Manutuke Garage for Pakeke, Staff of TTPT helping with delivery
11am - WCG
Food supply required CDEM made food network order to come through once road is open.
TROTAK will be the landing point of all Food goods,
12pm - Providers Meeting
TROTAK Kainga Ora, SupaGrans, Oranga Tamariki, MOE, Salvation Army and other providers gathered to get a stocktake on what food provisions we had locally.
1pm - IMT meeting
Water pumps assessed and not working
Power line

CYCLONE GABRIELLE

CYCLONE GABRIELLE

TIMELINE

FEBRUARY 2023

Wednesday 15
Continued
3pm - WCG
Support for communities cut off, CDEM relying on intel team and community connects
4pm - IMT meeting
40% of the city restored with power
Rural communities
No Cell Tower
6pm - IMT meeting
Road update no access only via sea; Manawanui will be docking

Thursday 16
Response - Day 4
Whakato Marae - check in
7am IMT Meeting
Te Karaka residents had access to the roads.
Delivery of kai packs to Te Kuri Flats who have no power
Tiniroto and Tauwhareparae no access
Waingake - Solutions for water access solutions aren't working
Waingake residents need some power source
8.30am - Prepping Warehouse set up ready for convoy
9.30am - IMT Meeting
Ngati Porou Fisheries accessed
Frozen meats are being landed from the Manawanui Navy Ship
10am - Warehouse needs; Boxes, tape, guns
Bread Delivery made; A third of each item is delivered to SupaGrans, Poho and TRONP.
11am - Comms
Radio operating for staff, TRONP, POHO and SupaGrans to communicate
Contact with Eastland Port to gain access to extra warehousing space
1pm - IMT Meeting
Delivery of food to Rural communities by air.
2 x Generators given by CDEM; Both going to Manutuke for Waingake
3pm - WCL Meeting
Welfare needs of the community
4pm - IMT meeting
5pm - Army deliver essentials (blankets, pillows, food) to Whakato
Wilz has organised a campervan for the Warehouse to stay on sight.
Request to Police to add the Warehouse to their patrols at night
6pm - IMT meeting
CDEM Waingake water plant needing other solutions to pump water through the system.
Police working with banks to bring through 2 x eftpos machines for Turanga.
Extra patrols by police are required across the city

Friday 17
Response - Day 5
Whakato Marae - Check In
7am - IMT Meeting
Gorge open 8.30am one way for convoy of goods, fuel and essential items
20 CDEM organised 20 Volunteers
8.30 - TROTAK office
9am - Turanga Iwi Chairs and Trustees are in attendance
1pm - Delivery of 4 trucks to the Warehouse
Unpacked and loaded into our warehouse, and being assessed. We didnt have a list of what was being delivered. Given information that they were pre packed, arrived not packed. 9000 food packs to be made.
3pm - Iwi Chairs Meeting with CDEM
4pm - IMT Meeting
3 x Cell Towers are operating
Warehouse packing and loading out deliveries to Poho, TRONP and SupaGrans.
6pm - IMT Meeting
Warehouse still packing

Saturday 18
Response - Day 6
7am - IMT Meeting
8.30am - Warehouse
Warehouse packing and delivery of food boxes
9am - WCL Meeting
1pm - IMT Meeting
3pm - Iwi Chair Meeting with CDEM
4pm - IMT - Meeting

Monday 20
Response - Day 8
8am - IMT Meeting
8.30am - Warehouse
Warehouse packing and delivery of food boxes
9am - WCL Meeting
1pm - IMT Meeting
4pm - IMT - Meeting

Wednesday 22
Response - Day 10
8am - IMT Meeting
1pm - IMT Meeting
5pm - IMT - Meeting

Thursday 23
Response - Day 9
8am - IMT Meeting
1pm - IMT Meeting
5pm - IMT - Meeting

Sunday 19
Response - Day 7
7am - IMT Meeting
8.30am - Warehouse
Warehouse packing and delivery of food boxes
9am - WCL Meeting
1pm - IMT Meeting
3pm - Iwi Chairs Meeting with CDEM
4pm - Muriwai Community Hui
5pm - IMT - Meeting

Tuesday 21
Response - Day 9
8am - IMT Meeting
Stacey will be replacing me in all CDEM meetings
8.30am - Warehouse
Warehouse packing and delivery of food boxes
9am - WCL Meeting
11am - HUD online meeting
Discussing Housing options for displaced whanau. Create a plan of when we go into recovery.
1pm - IMT Meeting
5pm - IMT - Meeting

Te Rūnanga o Tūrangānui a Kiwa

WAREHOUSE

Established April 2022
5 x Community Connectors

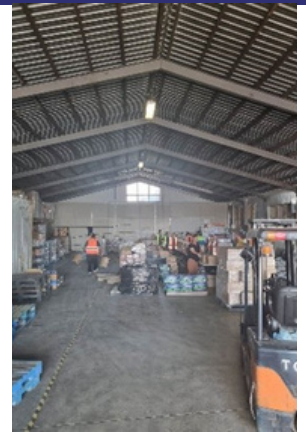
With the support of MSD the warehouse was established to land food for Tūrangānui a Kiwa and then to support the Tairāwhiti region for Emergency Response. Areas we supported were Kaiti Hard, TRONP, Mahia, Nuhaka, Ruatoria, Te Araroa and SupaGrans.



7,690 Kai boxes were packed for Tairāwhiti in the first 2 days of response. **Thanks to the volunteers and Tauawhi staff and TROTAK staff coming in for 8 hours a day to support the mass packing.**

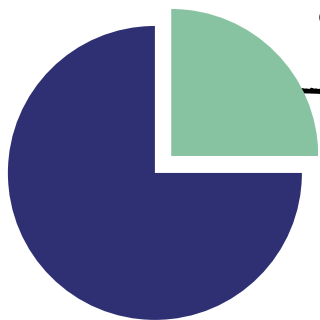
7,690
kai boxes packed

Organisation	Ambient	Meat	Produce
Kaiti Hard	8 x pallets	52 x crates	1 x pallet
SupaGrans	6 x pallets	52 x crates	3 x pallets
TRONP	12 x pallets	52 x crates	2 x pallets
Matawai	1 x pallet		
Rere	1 x pallet		



TROTAK Warehouse Deliveries July 2022–June 2023

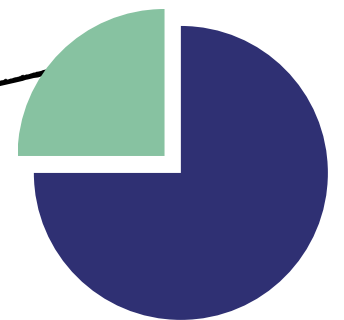
We are connected to the Food Network and are one of the 22 HUBs across the country to receive donations from 63 food companies. We would like to thank **Cheryl Nicholson** of MSD who has been integral for setting us up and believing in us in delivering and providing a service for Tairāwhiti.



Whānau 746
Kai Parcels 746
Hygiene Packs 2,140
Oranga Packs 45
Tinana Packs 45
Frozen Meals 17,798

Sort COVID Response Totals July 2022–June 2023

1,048 Whānau
113 Seniors
1,733 Adults
1,164 Children
876 Kai Parcels
17,892 Frozen Meals



GOOD NEWS STORY

Staff travelled through to Rotorua and celebrated with other Whānau Ora Partners. Congratulations to: **Tina Dewes, Tia Gerrard, Hone Pewhairangi, Stacey Maniapoto, Dylan Williams (previous staff), Peter Cleaver, Jo Gregory, Ally Tamahere, and Nepia Stewart.**

Nāku noa

Athena Emmerson-Kapa
Manager



Funding & Contracts

In my report of 2022, I talked about the challenges we had faced over the 12 months and looking forward to what 2023 would bring. At that point of course, I had no idea of what was to come. I don't think that there is any way to adequately describe 2023, however the chorus of a song from my school days does spring to mind – 'Second verse same as the first, a little bit louder, a little bit worse'.

It is with great pleasure that I present my report as Funding and Contracts Manager for Te Rūnanga o Tūranganui a Kiwa. As always, I would like to begin by acknowledging the TROTAK Board of Trustees, Iwi CEO's, my lovely colleagues and of course Ronald our CEO for being such a pleasure to work with.

Te Rūnanga lodged an application in 2021 with the Community Housing Regulation Authority to become a registered Community Housing Provider, a process that is rumoured to be onerous, time consuming and long winded.....

I am happy to report that the rumours are all true!!!

How Have We Done?

Housing



Community Housing Provider (CHP)

Tūranganui a Kiwa Housing Ltd (THL)

In my report of 2022, I mentioned that Te Rūnanga was going through the process of registering to become a Community Housing Provider (CHP). I am pleased to announce, that in March 2023 the Community Housing Regulatory Authority (CHRA) finally approved our application. Te Rūnanga now has a registered Community Housing Provider in the form of Tūranganui-a-Kiwa Housing Ltd (THL).

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I am also pleased to report that both THL and TROTAK have also been successful in applications to the MHUD Local Innovation Partnership Fund. Funding has been approved as follows:

My thanks go to Athena and Stacey for their mahi in making this happen.

Te Hinatore

- a 3-year programme to implement and foster change within the social housing register system
- 2 FTE will be employed on this programme.
- Partner agency is Tairāwhiti Beneficiary Advisory Trust
- Grant \$830,700 across three years.

TROTAK Emergency Housing

- A 3-year programme between TRoNP and THL (TRoNP are fund holder) to work with whānau and individuals who are homeless and who are not a priority on the Social Housing register.
- At least 2 FTE will be employed on this programme
- Grant \$1M across three years

Watch This Space

Further mahi is ongoing with some extremely exciting developments occurring that will make positive impacts for all of us.

Disaster Relief

As we all know, the region was hit by two cyclones within the space of two weeks with Cyclone Gabrielle causing devastation on an epic proportion. In the immediate aftermath of this event Eastern and Central Community Trust once again stepped up and provided a further \$50,000 which was distributed across 5 township clusters in our Rohe for disaster relief. We also received funding from MSD to assist with food supplies as well as funding from NEMA, TPK, E Tu Whānau, and the Poutama Trust. This funding was vital to enabling te Rūnanga to provide a proactive response to the event.



Community Resilience

The post cyclone mahi is beginning to pivot in order to focus on the physical and mental well-being of whānau, particularly those from our townships that were impacted by the two cyclones. Now that we have moved out of the National Emergency, whānau are taking stock and are beginning to realise the enormity of their situation.

TROTAK have successfully applied for funding to continue its mahi through E tu Whānau for a further 3-years. This funding will do much to build resilience within our communities ensuring actions that engender the active application of E tu Whānau Kaupapa and values.

A 2-year grant has also been approved by Lottery Communities for work directly with communities within our rohe to foster resilience and cultural connectivity through the development of activities based around Ngā Kōrero Tuku Iho o Tūranganui A Kiwa – traditional stories of Tūranganui a Kiwa. This particular programme will be managed and driven by Ngā Poutama.

Ngā Poutama

My thanks go to **Albie, Heni and Wiremu** for the fantastic mahi you do in this space.

Last year we were able to report that Ngā Poutama had lodged a successful Expression of Interest with the Ministry of Education to become approved deliverers of Cultural Capability PLD to Kaiako. This year we made a successful Expression of Interest to become approved deliverers of Cultural Capability PLD to Awhina Kaiako (teacher aides).

Addictions

TROTAK received funding in 2021 through the Te Ara Mahi funding scheme from the Provincial Growth to develop 'Whakapono Whānau' a support service for whānau impacted by addictions. In spite of COVID lockdowns and weather events the programme has managed to support more than 450 whānau per year to start and/or maintain their sobriety journey. This funding is due to end in February 2024 and we have been hard at work to secure the programme post this date. **We are happy to report that we have managed to secure contracts through Te Aka Whai Ora and ECCT to secure mahi within the addiction support space for a further 2 years.**

This is just a snapshot of the mahi that I have been involved with over the past 12 months. There are more in the pipeline for 2024 and further applications still in assessment.

I am looking forward to continuing to work with the team and to seeing what 2024 will bring.

Julie Conder
Funding & Contracts Manager



Human Resources

HR Manager: Ruby Smith

It is with great pleasure that I present my first report as Human Resources Manager for Te Rūnanga o Tūranganui a Kiwa (TROTAK).

I would like to begin by acknowledging Ronald our CEO and to extend my gratitude and thanks for allowing me to work in a flexible way while caring for my mother Miniata Westrupp.

My role provides leadership and guidance on all components related to people, across all levels of the business and delivers professional Human Resources (HR) advice such as:

Recruitment	Change Management	Leadership Development	Performance Management
Health, Safety & Wellbeing	Job Evaluation & Remuneration	Employment Relations	Dispute Resolution

REMUNERATION

KEY AIM

- ✓ CE is appropriately remunerated
- ✓ Adult living wage increase
- ✓ Staff salary reviews
- ✓ Salary band adjustments

COMMENT

Effective 1 July 2022
 Effective 1 Sept 2022
 Effective 1 July 2022
 Effective 1 April 2023
 (3) new salary bands

The CEO Remuneration Review and Adult Living Wage Increase was completed in the 1st and 2nd quarter; the Staff Salary Reviews and Salary Band Adjustments were completed in the 4th quarter.



ACHIEVED

- ✓ CE is appropriately remunerated
- ✓ Adult living wage increase
- ✓ Staff salary reviews
- ✓ Salary band adjustments

Welcome to Human Resources snapshot 2022 - 2023 Financial Year



The coming together and showing of *manaakitanga* has been something TROTAK has been known for and the same sentiment applies in HR of how we care and engage with one another, whether fronting up to challenges or celebrating who we are and what has been achieved.

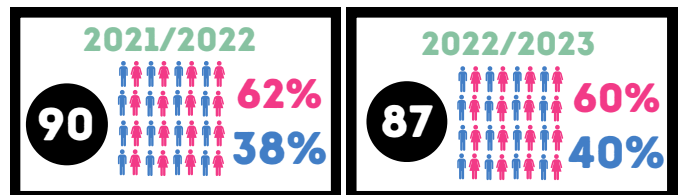
Managing the image and narrative of our organisation across all stakeholders is more important than ever in today's operating environment. The need to *adapt* to changing tides, whether that means paying attention to the operational side of things or finding new ways to generate revenue and drive innovation.

HIGHLIGHTS OF MARCH 2023

Self-Assessment and 1 on 1 Meetings:
87% participation

The Self-Assessment and 1 on 1 meetings developed a set of workplace experiences that were essential to our wellbeing and productivity. It demonstrated the ability to work as a team and for employees as a whole to understand what's needed. This proved to be successful with 87% of staff participation.

HEADCOUNT



Majority of positions are
Fixed Term and Permanent
and funded for
1, 2 or 3 years

PERSONNEL MANAGEMENT

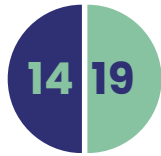
Personnel Management focuses on recruitment, retention and the development of staff.

RECRUITMENT

Employment is key. We continue to focus on building our capability and capacity.

TOTAL 33

staff recruited in the 2022/2023 period.



A low number of staff turnover in this period.

NEW LEGISLATION

The Fair Pay Agreements:

A new bargaining system effective from 1 December 2022.

Holidays Act 2003:

Increase of sick leave entitlements from five to 10 days per year.

Te Kahui o Matariki Public Holiday Act 2022: Introduced Matariki as a public holiday.

Adult Living Wage

rate increase: every 5 years, the living wage rate is fully recalculated.

Annual Holidays: Changes in how employers will calculate annual holiday entitlement as well as FBAPS (family violence leave, bereavement leave, alternate holidays, public holidays, and sick leave).

POLICIES & PROCEDURES

During this period the drive was to review all policies and procedures and to ensure that all workplace policies were compliant and legislatively sound.

Considered best practices and legislation

Reviewed policies, guidelines, procedures and processes

Updated Individual Employment Agreements, Contracts and Job Descriptions

Recommended and Adopted Delegation of Authority Policy

Human Resources Policies

Health & Safety Policies

Privacy Policies

Completed Human Resources Toolkit

RECRUITMENT POLICY

ATTRACTING A DIVERSE ARRAY OF TALENT

Identifying and recruiting talent are decisive elements in the success of TROTAK in the short, medium and long term. Recruitment can be challenging as we constantly strive to seek Iwi talent, with a genuine commitment to our Iwi of Tūranganui a Kiwa. This has proven to be successful with a high rate of Iwi talent securing positions at a senior level.

SENIOR RECRUITMENT POSITIONS AND IWI TALENT

NGAI TAMANUHIRI

RONGOWHAKAATA

TE AITANGA A MAHAKI

Human Resources Manager

Chief Financial Officer

Communications Advisor

Records Archives and Digitization

Project Manager

Replacements for the Tūranga

Social Services Manager and Te Pa

Harakeke – Director positions.

LONG SERVICE LEAVE



TROTAK recognizes the commitment and contribution of long serving staff members. 7 staff are recognized for 10 years or more of continuous service. This ranges from 10 to 19 years with 4 members serving over 15 years.

FLEXIBLE WORKING ARRANGEMENT

Remote work has broadened the responsibilities across sectors, but the role's purpose remains unchanged – Supporting the CEO – and the company as a whole – in a manner that drives success and growth in all aspects of business is the ultimate responsibility.

HEALTH & SAFETY

OUR POLICY

Will always be to comply with the provisions of the Health and Safety at Works Act 2015, the Regulations made under that Act, and all appropriate and relevant Codes of Practice, Standards, and Guidelines that apply to our business.

Recruitment:

Health and Safety Assistant.

Health and Safety Committee (HSC):

The committee has 5 new members and meetings are held bi-monthly.

Health and Safety Training:

Fire Warden and First Aid.

Incidents:

A low number of incidents for this period that ranged from minor to moderate. All incidents are investigated.

Nga Wai E Rua Building:

Asbestos removal in the basement was completed and strengthening of the building is to be completed by November 2023.

Impacts of Cyclones Hale, Gabrielle and adverse weather events:

Staff wellbeing and support during and after the events; Increased risk affecting a number of our staff, initial failure of mobile networks, flooding and road conditions, fatigue and stress.



Social Workers Pay Equity Extension – 1 July 2023

Social workers, and those undertaking similar work, will receive pay equity. From 1 July 2023, agencies who have active contracts or funding agreements for social workers must vary those contracts or agreements. This is to deliver the pay equity settlement agreed by Cabinet.

As a result of the social work pay equity settlement extension, there's a new pay system.

The new pay system:

- Introduces equitable rates of pay for social work roles funded by government contracts ie.Contracts with Community and Iwi Organisations;
- provides different rates for roles that are registered and those that are not registered;
- provides workers with step-based pay progression – this means workers progress through 1 step each year as a minimum;
- access to a suite of professional support funding; and
- cannot and will not reduce anyone's pay or terms and condition of employment.

Ruby Smith
Human Resources Manager

Whānau Ora Youth Services

Tūranga A Mua
Tūranga Ararau
Tūranga Makaurau
Tūranga Tangata Rite



“He mokopuna, He taonga...

Ae rā, he rangatira ā te wā nei, ā te wā mua hoki”

**“Nurture, support and value our children, youth...
For they are our promising leaders of today and tomorrow”**

Tu Ake Rangatahi Program

In February 2023 Cyclone Gabriel had left the Te Karaka community in a state of emergency, with widespread devastation to infrastructure, homes, and the environment. The human and economic impacts are substantial, and the community faces a long road to recovery.

TROTAK presence in the Te Karaka community through the Tu Ake Rangatahi and other essential supports, ensured a consistency of service provision across the needs of the school. Highlighted was the need to provide support for Te Karaka Area School and their students, who were affected by the cyclone. As a result, 20 students completed the Tu Ake Rangatahi group mentoring program gaining valuable life skills and much needed support through a traumatic time in their life. The Tu Ake Rangatahi program will continue to be a resource for the Te Karaka Area School, staff, students, and whānau to ensure that they have access to the right level of support that meet their needs.

In addition to providing support for Te Karaka, Gisborne Boys High School, Ilminster Intermediate, and Gisborne Intermediate also benefitted from the Tu Ake Rangatahi program in their schools. 70 students across the schools were selected to participate on the program benefitting from a range of opportunities to educate and increase youth awareness on safe practices, leaderships skills, identity, and resilience factors that address identified and surrounding issues that contribute to youth high risk behaviours and anti-social values, and attitudes. Achieved through a combination of different approaches, wānanga and community-based learning, participants were presented with program life skills support and activities.

HIGHLIGHTS

A highlight of the program was a group of students from Ilminster Intermediate who participated in an “Action week” program. This program is action-packed for students which included a cultural experience at Takipu Marae last year. Students enjoyed the activities learning and participating in things on the marae that they have never experienced before.

This included learning how to prepare and cook a hangi for their whānau. For some it was their first time on the marae, and for others it was an opportunity to learn about the whakapapa of Te Aitanga A Mahaki. The students raved about the program and enjoyed building relationships with their peers and learning how to cook a hangi. Their whānau also appreciated the time and effort that went into providing the opportunity for their students to participate on the program, and sharing the hangi together was much appreciated.



*‘my son’s attitude changed throughout the week
when he was on the program’*

Planning for the Tu Ake Rangatahi program and its development, we have created an opportunity for students to design a T shirt that depicts their learning and is a way to strengthen their mana in a healthy and positive environment with their peers, whānau, schools, and communities. Those who have graduated from the program get to take the T-shirts home as a recognition of their achievements on the program.



Social Workers in School (SWISS)

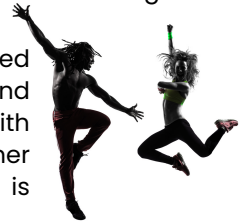
TROTAK – Whānau Ora Youth Services secured the Social Workers In School contract with Oranga Tamariki which provides the opportunity to implement key social work, and intervention support for students and their families within the school setting.

Samantha Hema

The SWISS program began in **March 2023** with Samantha Hema as our Kaiāwhina. Samantha is dedicated and compassionate, with a strong commitment to the well-being and academic success of students, and she also brings a wealth of social work knowledge and skills. Since she has started, Samantha has built key relationship with the Gisborne Intermediate school community, students, and their families. Samantha has utilised her passion for Zumba and has included it into her program delivery to encourage health and wellbeing among the children and staff.

This activity has enhanced the relationships with the students and staff who have enjoyed attending the classes. **30** students have benefited from the work that Samantha has provided since she has begun at Gisborne Intermediate.

Highlights for Samantha have included taking on a new challenge to expand her knowledge and skills working with rangatahi and implementing her passion for Zumba into her practise is exciting as well.



Fresh Start Youth Justice Programs

Whānau Ora Youth Services is the preferred provider for Oranga Tamariki to deliver:

- Youth Justice Fresh Start programs
- Supported Bail
- Supervision with Activity
- Youth Development Programs
- Tu Ake Rangatahi and
- Social Workers In Schools program.

Supported Bail has been the preferred service requested by Oranga Tamariki Youth Justice, and once they have finished this program, the youth can be transferred onto the Youth Development Program to give more time and space to complete further intervention if needed.

12 youth utilised the Supported Bail Service resulting in a combined total of 96 weeks service provision. This is a high number of weeks for this service given that it is generally capped at 60 weeks.

In consultation with Oranga Tamariki Youth Justice management we have been able to negotiate the completion of service deliverables across the contracts.

The key goals are for youth to not re-offend and or reduce the level of offending and to abide by their bail conditions.

For our staff to support the achievements and their goals, there are many challenges to navigate, and with the complexities that each youth present with it is challenging work. However, of the 12 youth that utilised the Supported Bail service 7 youth had completed their Youth court objectives and were given a s282 discharged.

This means that youth are discharged from the Youth court process without having a criminal record against their name.



Te Rūnanga o Tūranganui a Kiwa

HIGHLIGHTS



Highlights for the program include youth who have re-offended and then re-committed to the program, completing their planned objectives, resulting in s282 discharge without record in Youth Court. And some have been able to pathway into employment or return to an educational provider. One of the youths was given a chance to begin an apprenticeship as a diesel mechanic with a local contractor. They have been impressed by his work ethic and his commitment to learning a new skill. Unfortunately, his apprenticeship is put on hold, and he is now in the process of enrolling with EIT to gain level 3 credits in mechanical engineering. The aim is to return to the local contractor once he gets his level 3 to carry on with his apprenticeship.

Fresh Start Contract SUMMARY

In summary the Fresh Start Contracts provide a significant resource for all rangatahi who are referred, and is a pathway for youth and whānau entering the system to have a wrap around support service while the youth are on bail.

I'm pleased to report that the Fresh Start contracts have been rolled over for the next 3 years, ensuring a consistency of service for all rangatahi and their whānau utilising the program.

Training

All staff have begun their training with Careerforce pathways completing level 3 youth work. Staff also have had opportunities over the last year to attend localised training and workshops outside of the district. These training have been valuable for all staff learning and developing within the industry. All staff will continue to have access to ongoing personal development opportunities in future to maintain a high level of skills and practise.



Level 3 Youth Work

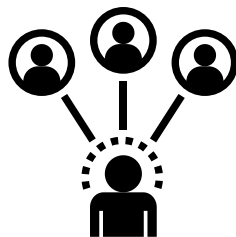
Staffing

Our team has increased in size since our last AGM report. We have employed Samantha Hema (SWISS) and Laice Jackson (youth team) who started earlier in the year. Both are real assets to the team and bring a high level of skills and knowledge to their roles. Some strategies that we have used to foster strong staff relationships consists of opportunities for staff training, professional development, regular meetings, access to supervision, and having a sense of connection to the wider TROTAK whānau has created a sense of belonging. The team Mathew, Matatua, Shari, Benji, Laice and Samantha have worked hard this year battling for some good wins across the programs, producing good results that have had a positive impact on the lives of rangatahi and their families.



Community Partnerships

Whānau Ora Youth services continues to collaborate with key stakeholders in the community, such as educational providers, Oranga Tamariki, Police, and specialist support. These relationships are essential for addressing the needs and concerns for young people effectively.



Internally across the business we have been able to connect with the different services to grow and strengthen relationships. Through program evaluations, and ongoing collaboration between stakeholders, it is essential that we maintain an active involvement and feedback of young people and their whānau in shaping the services and programs that affect their lives.

Whānau Ora Youth Services Manager
Frank Ngatoro

Te Rūnanga o Tūranganui a Kiwa



Tūranga Social Services



Tūranga Social Services has had a year full of farewells and welcomes. The departure of Jo Ihimaera in May was of particular significance. Jo completed her time as the Manager/Director of Tūranga Social Services (TSS), a role that she had held for a considerable period. Jo is acknowledged for her substantial contribution to building the strong foundation that has enabled Tūranga Social Services to gain and maintain level 1 social services accreditation as provider under section 396 of the Oranga Tamariki Act 1989.

Jo declined to have a large-scale farewell, instead opting to host a pink ribbon breakfast, and fundraising for “jump for cancer” which resulted in a fundraising total of over a thousand dollars and earning a sky dive jump. <https://jumpforcancer.org.nz/search>

Oranga Tamariki Manager Florrie Brooking's speech at Pink Breakfast (right)



*Raiha Goldsmith, Kate Hall and Jo Ihimaera with her farewell flowers (far right)
Caregiver Hinehou Swann also farewelled (right)*



Care Services

Jo led out a clear vision for care services. She referenced past kaumatua Heeni Sunderland's:

“Hoki mai a tātau mokopuna ki o tātau pito, whānau mai” - “Return our Mokopuna home”
(Tūranga Social Services Mission Statement was created by past Kaumatua Heeni Sunderland (D), 2002).

The Care Service now reflects the shift in provider service delivery working towards Iwi Care, which includes skilled kaiawhina to work towards whakapapa research, facilitate hui with individuals and whānau of mokopuna, to prepare and support whānau and if appropriate full assessment and or, support whānau to engage with Oranga Tamariki, to prepare and support children to return or reunite them with their whānau.

To initiate this process, it is envisaged that Oranga Tamariki Sites nationally who have identified Iwi linkages of their mokopuna to Tairāwhiti, will make contact via the Gisborne Oranga Tamariki Site, to engage in an initial discussion with Tūranga Social Services.

Makere Wanoa - retired in April 2023 from her role as Matua Whāngai Social Worker (bottom left)

Care is provided by approved caregivers who are carefully selected and fully trained to provide the best care for their mokopuna. Upon referral, Tūranga Social Services staff will carefully assess and select an appropriate caregiver keeping in mind whakapapa and the child's specific needs.



Pimia Hewett with Jo Ihimaera at her Farewell. Pimia is now working at Oranga Tamariki (right).



Iwi Maatua Whāngai Model of Care

The key strategies for the next decade are to:

- To return mokopuna currently in State Care to Tūranga/Tairāwhiti whānau, hapū and Iwi Care
- To reduce mokopuna entering the State Care System
- To determine with Tūranga Iwi and others tikanga (policy) me ōna kawa (protocol) for any mokopuna entering the State Care System.

The current need for care services is for additional caregivers and TSS is about to undertake a significant recruitment drive. If anyone is interested in finding out more about becoming a caregiver, please do not hesitate to contact Maatua Whāngai Social Worker Arihia Waihi.

There has been a significant decrease in the number of children and young people coming into the care of Oranga Tamariki and those that do are likely to have identified whānau placements lined up prior to their entry into care. Consequently, the number of referrals through to our TSS care services have dramatically decreased. The direction of TSS in the care services space has moved and is moving towards the prevention and as outlined a shift in service delivery.

*Tulia Veisaqa –
Social Work
Resource
Assistant and
Arihia Waihi
Maatua Whāngai
Social Worker
(right).*



Community Respite Care

This is the provision of support to whānau where children and young people have come into respite care. The service includes social work support to the whānau and support and education training to the caregiver. Each whānau will have a Health and Safety assessment completed which will formulate a plan with achievable goals. This service continues to be delivered to a core group of whānau, and our long serving caregiver Deborah Smith. What we have focused on improving is the connection between the different contracts and service provision that TSS offers and how they can be tailored to the whānau we engage with.

Early Support & Prevention

This has been implemented across our community respite care work and our other social work services whereby we are able to clearly match whānau need with social work provision.

Community Respite provided overnight care of 282 nights of care and engaged with 14 whānau around supporting them with goal setting and achieving. Goals were wide ranging from housing, budgeting, parenting, and self-care.

Whānau Resilience Tau Aki Whānau

Family Violence Specialists

Whānau Resilience is an initiative that aims to create strong, resilient communities where whānau are supported to live violence free and to eliminate violence for the next generation. People experiencing and using violence often need help at different times in their lives, so Whānau Resilience offers long-term support when people need it.

Tau Aki Whānau provided intervention for 23 whānau. The positive outcomes included completing workshops on family violence, it's consequences, victim empathy and safety planning. This in turn resulted in whānau reducing and/or stopping coming to the attention of the police and Whangaia.

Whānau Resilience provided intensive social work for 4 whānau. The positive outcomes included assisting with housing, engaging whānau in therapeutic interventions for historical issues, and returning home of children from Oranga Tamariki care.



Patrick Pari and Angela Henry – Whānau Support Workers (right).

Te Rūnanga o Tūranganui a Kiwa

The Vision

The overall vision is focused on five Pou, or service areas, which have been proven to be effective for long-term responses:

1. strengthening cultural identity and whakapapa
2. strengthening social capability and community connection
3. supporting long term behaviour change for men and people using violence
4. supporting trauma healing and recovery from violence
5. creating healthy relationships and skills.

TSS is strengthening a relationship with Tauawhi Men's Centre, Tauawhi is a provider of whānau resilience and there are continuing to be opportunities to work together.

Service provision for family violence has been an area of growth for TSS. Working in partnership with Whangaia has been positive and enabling TSS to concentrate on engagement with whānau that are experiencing family violence. In addition, developing our participation at Whangaia to ensure safe, effective, and appropriate risk assessments, safety plans and referrals being made. We have currently have a team of three support workers.

Te Wharau o Te Tairāwhiti – Remand Home

This year has been challenging one for the Remand Home in terms of staffing, which resulted in a closure period. They reopened in May and are continuing to receive referrals from Oranga Tamariki. Priority going to Rangatahi that come from this area. Since reopening we have had 11 rangatahi referred and accepted into the home. There are 2 currently in the home then 9 out of the 11 were discharged and returned home to whānau or moved onto youth justice residence. The overall participation and engagement of the rangatahi into the home and programmes have been positive. A key focus has been on quality service delivery with the team undertaking several training programmes in conjunction with Oranga Tamariki national office. In addition, a strengthening of the stakeholder relationships with Police and Oranga Tamariki – local office has continued to grow and develop successfully.

Donna Rare – Remand Home Manager & Shay Brock Remand Home Team Leader (below).



Iwi Affiliation	No. of Rangatahi
Ngāti Rangī Ngāti Ranginui Ngāti Pukenga	1
Ngāpuhi Te Rarawa	1
Ngāti Porou	5
Kahungunu	1
Ngāti Rahiri Ngā Puhi	1
Te Arawa	1
Ngāti Maniapoto	1

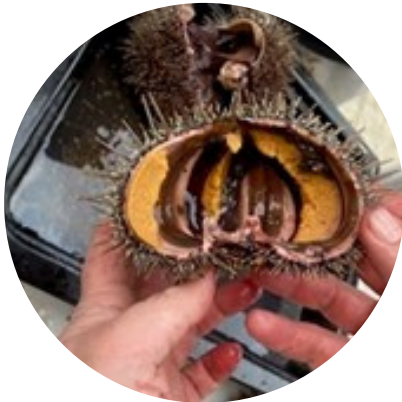
Te Wharau o Te Tairāwhiti Remand Home provided 277 nights of care across 14 rangatahi placed at the home.

Of the 14 rangatahi at the home all were able to maintain contact with their whānau for their admission.

Programmes



Kaimoana Programme



Rangatahi helping process the kina from the Kaimoana Programme



Gardening Programme



Fresh produce from the Gardening Programme



Kate Hall
Manager/Director of Family Support Services
TŪRANGA SOCIAL SERVICES

Te Rūnanga o Tūrangānui a Kiwa

Tangatarite

Tangatarite

THE BEGINNING

In May 2021 the Tairāwhiti Iwi leadership committed to supporting the Te Ao Mārama kaupapa in the Gisborne District Court.

TE AO MĀRAMA VISION

Ko te Kōti-ā-Rohe, he wāhi e rapu ai te manatika, ahakoa he whai rawa, he rawa kore rānei, ahakoa he te ahurei me tōnā iwi, ahakoa ko wai, ahakoa nō hea.

The District Court is a place where all people can come to seek justice, no matter what their means or abilities, regardless of their culture or ethnicity, who they are or where they are from.

Nā Chief Judge Hemi TAUMANU – te kōrero me Te Ao Mārama (May 2021)

IWI KŌRERO

Toitū Tairāwhiti is our Tairāwhiti iwi, Te Aitanga a Māhaki, Rongowhakaata, Ngāi Tamanuhiri and Ngāti Porou, working collaboratively on many different kaupapa and have agreed to support the kaupapa of Te Ao Mārama.

The Gisborne District Court sits on Rongowhakaata whenua in a place that was previously a rich source of food particularly the pipi thus the name of the park next to the courthouse Heipipi. It is influenced by the convergence of the Waimatā (the name of the Obsidian Rock found in this river) and the Taruheru (named after the native moss growing near the Taruheru pā site on the banks of this river) rivers. These two rivers flow into the Tūrangānui a Kiwa river and out to sea at Waikanae. The ebb and flow of the tide reflects the ebb and flow of life and the area beneath the water that does not see the light known as Waiōpotango reflects the dark places that our whānau can be taken to by the ebb and flow of life. This kōrero then connects us back into the foundation kōrero of Te Ao Mārama presented at the Norris Ward McKinnon Annual Lecture 2020 by Chief Judge Hemi TAUMANU.

Iwi start from the premise that the mātauranga and values of our tipuna are inherent in strong and resilient whānau and hapū. This particular whakatauki come Te Kooti a Rikirangi:

“Mā te ture anō te ture e aki – only the law can take care of the law.”

TE TAHŪ O TE TURE

WHAKAORANGIA TE MANA TANGATA INITIATIVE

Fundamental to the success of this initiative is partnering with iwi, both at a strategic level and at an operational (service delivery) level. This approach, a key tenet of Whakaorangia te Mana Tangata, acknowledges and responds to the call for Māori to determine what is best for Māori and to the ‘by Māori, for Māori’ approach. It further acknowledges that Māori do not fare well in mainstream systems – the justice system among them.

TANGATARITE

The Tairāwhiti initiative has been gifted the name ‘**Tangatarite**’ by Te Rūnanga o Tūrangānui a Kiwa (TROTAK).

“Tangatarite”

is of equal status, an idea that we treat, support, and honour each other respectfully it is reciprocal in action.

OUR WORK

PURPOSE

Our purpose is to help whānau stay out of prison and minimize sentencing impact. Our interaction with whānau uses the Manaaki Tairāwhiti values steps as a Way of Working.

Whakawhānaungatanga (Engagement)

Tētahi Tangata Pukumahi (Collective Understanding)

Mā Mātou Kōrero

Ka Hoki Mai Anō (Whānau are Flourishing)

STRUCTURE

There are 7 x FTE positions and 1 x 0.6 FTE position for this contract delivery. The FTE are shared equally between TROTAK and Te Rūnanganui o Ngāti Porou.

DATA

We have worked with **186** whānau since this service began.

We have closed off **100** cases and this is the data from these closed cases.

Te Rūnanga o Tūranganui a Kiwa

Whakawhānaungatanga (Engagement)

- 11 cases failed to engage with the service and were exited.
- 7 cases engagement were good to start with but then stopped.
- 4 of these whānau did not engage initially but then made contact when they were not advancing any further in their court matters.

Ka Hoki Mai Anō (Whānau are Flourishing)

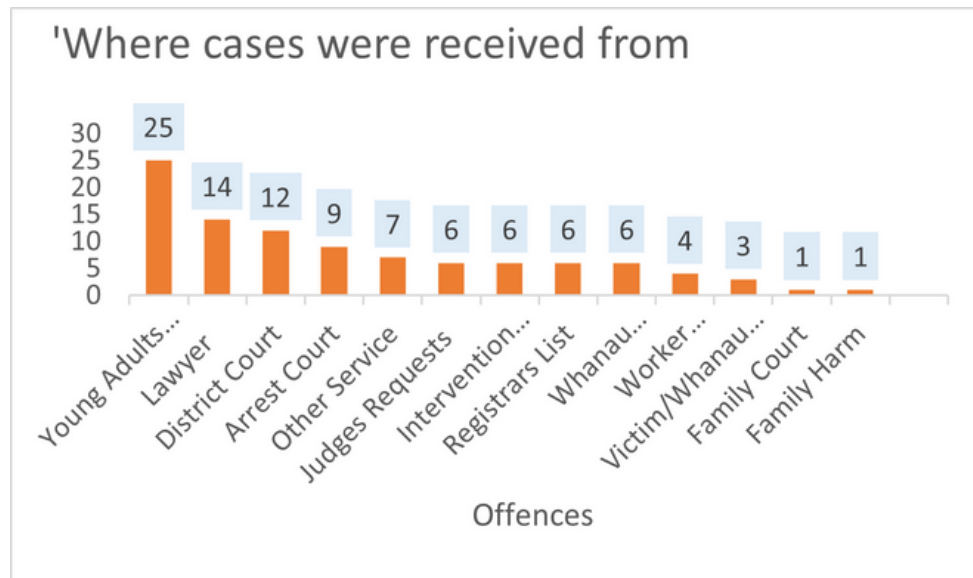
- 23 of these cases had Section 106 discharge without conviction.
- 4 cases were convicted and discharged.
- 7 cases had their charges withdrawn.
- 11 matters were transferred to other Courts.

5 matters indicated that the potential outcome would be prison but only one case resulted in imprisonment. On the converse side a case that took 11 months to finalise in Court, where prison was also indicated, eventuated in a 106 Discharge because of Tangatarite involvement with the case and the wider whānau.

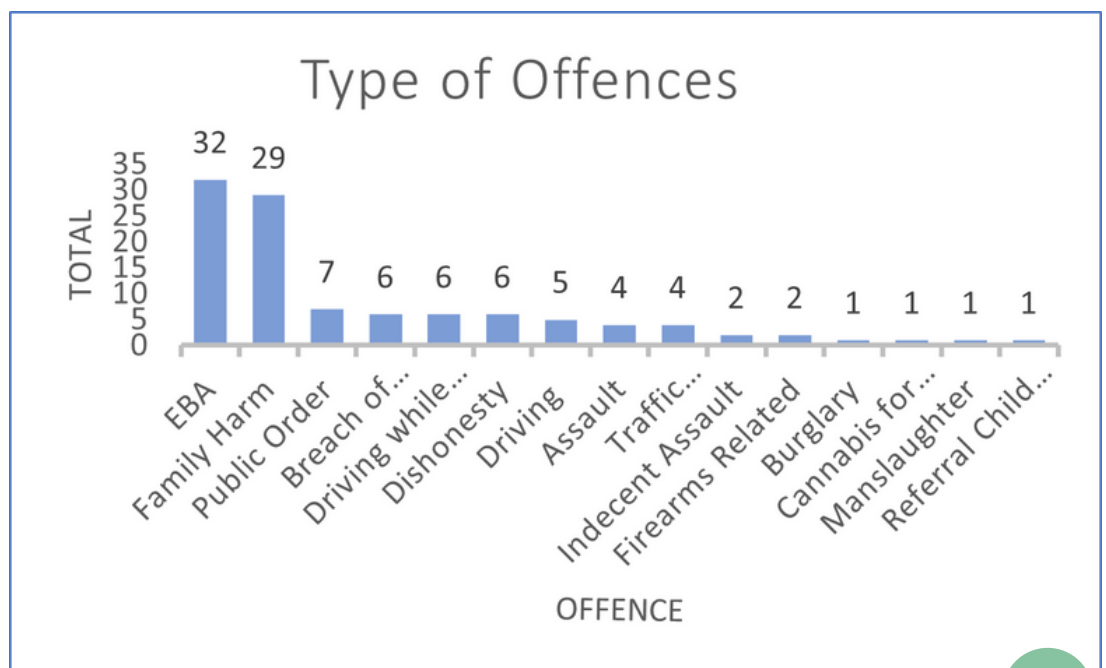
In all cases, there is a Collective Understand whether whānau engage or not. It ensures we have a better holistic view of this whānau and can provide a response that ensures the whānau are the decision makers in the proceedings.

WHERE DID THE WORK COME FROM?

The following chart indicates where we obtained cases from. 10 of the closed cases related to victims or whānau of the person before the courts who required support.



These were the type of offences dealt with:



Te Rūnanga o Tūranganui a Kiwa

TIME TAKEN TO EXIT FROM SERVICE

We also recorded end-to-end time to see how long it took for cases to be closed. The following chart shows the time in months it took for the cases to be closed.

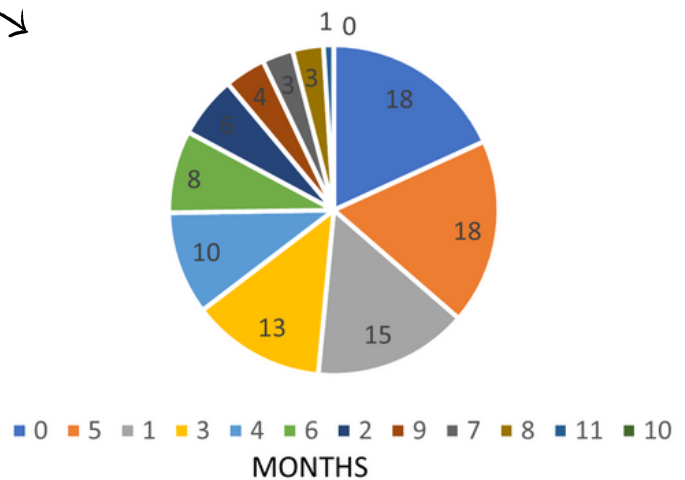
62 cases were dealt with by Tangatarite in 4 months or less. Those cases that took longer were family harm matters and/or where engagement was difficult or stopped.

We also recorded the number of times whānau were required to appear in court. Our data indicates that whakawhānaungatanga /engagement are key factors in whether whānau progress in the court directives and their agreed plan in a timely manner.

We found that if we can engage whānau at the earliest opportunity, which we established was the Registrars court then whānau will only be required to attend court on 3 or 4 occasions before the matter is finalised. The Tangatarite service has created the opportunity for Judiciary to have confidence that their plan can be managed by the service without it having to return to courts so often.

For example, if the planned programme of work is to complete AOD counselling and obtain a restricted driver's license then a period of 3 months is provided for this to be completed. Early indications of potential for discharges with/without convictions are also useful to complete the necessary work and documentation in a timely manner for the Judiciary to consider. This is more particularly so in the Young Adults court.

Time taken to exit (Months)



ISSUES

INFORMATION SHARING

Being able to identify the type of offences that defendants are facing is useful information and prevents us from lots of time wasting and creates the opportunity for all parties to hear and respond to whānau voice. The following cases reflect our challenges with information sharing.

CASE #1

Tangatarite supported a male before the courts to complete his community hours. However, after interaction with him and his whānau we discovered that he had some significant family harm and addiction matters that needed to be dealt with. An intensive intervention plan was required for both him and the victim. It took time to establish a true picture of his issues and meant we had to go to agencies to find out what plans were in place as the information was revealed to us by the whānau.

Had we received this information prior to engagement we would have been able to respond in a better collective way with other providers.

CASE #2

This matter was a request from the Judicial to provide a plan for the defendant who was in custody. We had all the relevant offences and so were able to have a good conversation with him and work out a plan going forward. We had good engagement, and he was able to provide us with whānau connections so we could converse with them to confirm they were able to accommodate him and support him going forward. We also connected with a Hawkes Bay iwi provider who confirmed that they would be able to work with this case and connect with him via Hawkes Bay prison.

The ability to interact and provide support for the offender and his whānau was made fluid because we got the relevant information particularly around charges and court reference information to do a seamless and supported transfer to the Hawkes Bay provider and complete a comprehensive plan for the court.

BARRIERS

The major barrier that was getting in the way for this service delivery was that iwi were not recognised as officers of the court and therefore not entitled to this information according to interpretations made by those who held the information. We were particularly challenged on this issue with this official response because this information was given to the local newspaper reporter including printed copies of Summary of Facts yet a service here to support whānau in the process was excluded. Some very old thinking was being applied to this consideration which has since been resolved but is a good indicator of barriers that can prevent iwi from being effective in this area of work.

Te Rūnanga o Tūranganui a Kiwa

OFFENCES

OFFENCES #1: Driving Matters

Excess Breath Alcohol in the Gisborne Young Adults court is a significant issue, and more research is required as it also relates to the different alcohol level requirements depending on the type of licence you have. This is a matter that will be raised with the Tairāwhiti police.

The following case reflects some underlying issues with the current driver licensing enforcement.

CASE #3

Hine is aged 24 and she appeared in the arrest court on Friday 16 September 2022. Her charges dating back to February 2020 and consisted of:

- Driving while suspended.
- Breaching her Bail Conditions x 5.
- Failing to Appear x 5.

Her mother and sister were at court to support her. She was remanded in custody to 22/9/22. Tangatarite identified her as a person in need of support as she has two young children.

We were able to visit and speak to Hine and ascertain the following information from her.

Hine has an 18-month-old-son and a three-year-old daughter. In conversation she stated her brother was caring for her daughter, and her partner was looking after their 18-month-old son. Hine reported that her sister and mother are providing support for her tamariki whilst she was in custody.

Hine advised her son is unwell with asthma and bronchitis and has spent time in and out of hospital and this impacted on her ability to appear for her court matters. She appeared motivated to get her licence issues sorted and welcomed Tangatarite's support.

Hine explained that she had accumulated demerit point which resulted in being a suspended driver. She said she was caught in Nuhaka (a 40-minute drive to Gisborne) and because of this she was expected to attend Court in Wairoa. Being a suspended driver and having no means to attend Court, 3 x fail to appear charges were clocked up with Warrant to Arrest issued. Once she pled Guilty. Her charges were transferred back to the Gisborne Court. She said she had completed a driving Course with Police.

Tangatarite and her lawyer advocated for her early release at arrest court on 20/9/22 and she was released on bail to appear at the Youth Adults Court on 22/9/22.

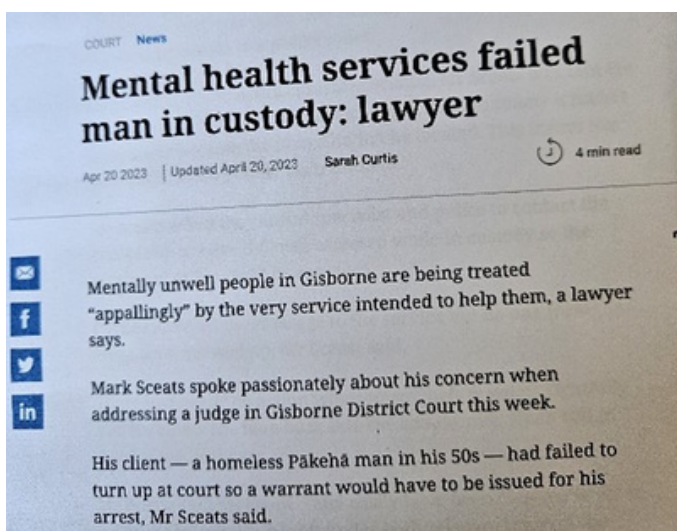
On 22/9/22 Tangatarite addressed the court and outlined the matters as relayed to us by Hine. Hine was convicted and discharged by the court that day and she completed an induction for her restricted license with a local provider on 27 October 2022. Tangatarite also supported her to re-engage with Child Wellbeing services at her request.

OFFENCES #2: Family Harm

We have developed a significant Family harm police and iwi partnership resource which sits outside this service. We want to understand why we are still picking up the numbers of cases that we are. We are reviewing both the current and closed cases to ascertain what are the underlying issues in this work.

OFFENCES #3: Mental Health

We have developed a significant Family harm police and iwi partnership resource which sits outside this service. We want to understand why we are still picking up the numbers of cases that we are. We are reviewing both the current and closed cases to ascertain what are the underlying issues in this work.



Mental Health and Substance Abuse
91% of prisoners have mental illness or substance abuse in their lifetime.

In last 12 months 2018
21% NZ
61% Male
75% Female

70% of prison population have literacy issues.

Officer of PM paper 2018

Te Rūnanga o Tūranganui a Kiwa

We have presented four cases studies to MOJ that provide examples of the challenges that whānau face getting support when they are mentally unwell, while living in the Community. Tairāwhiti Hauora have completed extensive research into this response to the mental health issues our community face, but little has progressed since the major review was completed.

These cases provide some considerations for thinking about how we can better support our unwell whānau without them having to be incarcerated.

EFFECTIVE INTERVENTION

Responding and hearing whānau voice and gathering those most familiar with the parties involved together is the start point for Tangatarite. This then enables everyone to respond in a manner that supports the whānau and they can see all issues and respond in a holistic manner.

Custodial placement is not the most appropriate place to deal with mental health issues but has become the fall back because of the inadequacies of mental health system to respond in a timely manner whilst whānau are still in community. Clearly access to drugs supply has an impact but what is also shown in these cases is hearing and acting on whānau voice and the collective response which includes Community Mental Health means that whānau can get help.

NEXT STEPS

In June 2023 several members of the Tangatarite team and the Judiciary undertook a review of what we had seen in the Justice system and the next steps for the Te Ao Mārama programme. The outcomes of this wananga will inform how we work moving forward.

CONCLUSION

This report outlines the first 12 months of working in a significantly different way in the courts and justice system but more importantly identifies pathways that Iwi and Ministry of Justice can work through over the next 10 years.

Moera Brown
MANAGER

Te Rūnanga o Tūranganui a Kiwa



**KO TŪRANGA A MUA
KO TŪRANGA ARARAU
KO TŪRANGA MAKARAU
KO TŪRANGA TANGATARITE**

KO TŪRANGA FM E NGUNGURU NEI!

He mihi

Kei ngā rangatira o te poari whakahaere o Te Rūnanga o Tūranga-nui-a-Kiwa, ko te hau o mihi e pupuhi atu nei ki a koutou katoa i runga anō i ngā tini āhuatanga o te wā.

Kei te taumata o whakaaro te hunga wairua kua mene atu ki te pō, ā ko koe tēnā e kui e Mini, te māreikura o Rongowhakaata, o Rongomaiwahine, oti rā o Tūranga-nui-a-Kiwa kua ngaro i te mata o te whenua, auē, taukuri e!

Anei rā mātau kua mahue mai nei, hei kawē i tō ōhākī! Ko te reo irirangi nei kua whai hua i ō whakapaunga werawera, i ō whakahekenga tōtā i te wā i konei koe hei pouwhakahaere, hei kaipapāho ano hoki me te whakatauirā ki a mātau me aha e rangona ai te reo o Tūranga ki ngā tōpito katoa o tēnei takiwā.

Mei kore ake koe e kui, mei kore ake koe.



Nanny Mini Westrupp

Me uua te kite i te momo pēnā i a koe nā e pūmau ana ki ngā tikanga a kui mā, a koro mā.

Nā reira, waiho mai mātau i konei hei whakatutuki i ō wawata, i ō tūmanako mō te teihana nei kia puta tōna rongo, tonā kakara ki te motu oti rā ki te ao whānui. Nā reira hoatu koe ki te tini, ki te mano. Ko koutou ki a koutou, haere, haere, whakangaro atu rā!

It is only right that I begin by acknowledging one of our matriarchs of Tūranga FM, Nanny Mini Westrupp who sadly passed away in September surrounded by close whānau.

Her contribution to the station was huge both as station manager, as a broadcaster and later as a fellow board member too. I was extremely saddened to hear of her passing whilst overseas, but heard she was given a send-off truly befitting of her and so I thought it would be very remiss of me to not acknowledge her as well as remember the amazing mahi she did during her time here and acting as a passionate reo Māori advocate as well as pou tikanga for the station not to mention “te reo o te wahine” which once upon a time was a rarity.

We now have several wahine as our on air hosts and so this is just one example of what legacy Nanny Mini has left us to both continue and pursue in the years ahead.

Moe mai rā e kui.

Hoki mai ki a tātau ngā mahuetanga ki muri e hāpai tonu nei i ngā tini kaupapa o te wā, tēnā rā tātau katoa!

Te Rūnanga o Tūranganui a Kiwa



Ko te tūmanako ia, e ora pai ana koutou me ō koutou tinana, hinengaro hoki i a tātau e tatari ana ki ngā tini takoha a Hana Koko, mēnā kua noho koe hei tamaiti pai, oti rā hei anahera i tēnei tau!

Nōku te whakamānawa, yes – it gives me great pleasure to present this my fifth report as Station Manager to our TROTAK Board for 2023, to look back and reflect on yet another very busy year for the team here at Tūranga FM.

Having just got over the COVID hangover and feeling like we had all literally just recovered, we then had to endure another obstacle from Mother Nature, that being the devastating force of Cyclone Gabrielle which resulted in major devastation for some whānau throughout the region as well as us here at the station!



With the power out over the city and rural areas as well as zero cell phone coverage, not to mention no wifi either it meant we had no contact whatsoever with the outside world!

This ultimately meant our station was off air for an unprecedented six days in a row, which as you can imagine at the time was both frustrating as well as embarrassing. However, given the extreme set of circumstances our region had to face during its wrath, it was something completely out of our control and just meant that we just had to sit tight and wait for help from Spark and other IT technicians, so as we too could try and get back up and running as expeditiously as possible.

There were several learnings with regards to this significant weather event and rest assured, since the cyclone we have put in strategies and plans in place to ensure that should it ever happen again, we are best prepared to deal with such a situation this time and have plan B ready to go.

Our relationship with Ben Green and the GCD Civil Emergency department is stronger than ever and we are now regularly kept informed of any updates and or possible weather events which may affect our people.

Ngā Kaimahi o te Wā

Mātai Smith – Station Manager

Darrill Ahuriri – Archivist

Douglas Tamatea – 'The Switch Up DJ'

CJ Houkāmau – 'Weekend DJ'

Te Haaki Matenga – Rangatahi Show Host

Ahirana Āmai – Rangatahi Show Host

Rāhia Tīmutimu – Tūranga Health Parakuihi Host

Walter Walsh – Night Train Host

Lindsay Henare – The Whānau Show Host

32

Avon Nepe Apatu – Part-time Administration & Advertising



Te Rūnanga o Tūranganui a Kiwa

NGĀ WĀHANGA – OUR SHOWS

“TŪRANGA HEALTH” PARAKUIHI SHOW (6AM – 10AM)

Both Rāhia Timutimu and I continue to host the ‘Tūranga Health Parakuihi Show’ from the hours of 6am through until 10am each weekday morning with several local and national guests continuing to join us on a daily and weekly basis.



Our genre is very much ‘infotainment’ and we’ve been a little more selective in terms of the kaupapa we broadcast so as to keep our audience engaged and entertained as well as informed on local kaupapa.

From hākinakina to Tūranga based charity events, as well as the many marae and iwi/hapū pānui to the odd musician or celebrity who just so happens to be visiting or even performing here in Tūranga, they’re all invited into our studio or to ring in and have a nice friendly chat with us!

Our regular

Māhaki Monday

Tāmanuhiri Tuesday

Rongowhakaata Rāapa

segments continue to feature on a weekly basis allowing our various iwi members and CE’s to come in to talk to various kaupapa pertaining to our three main iwi.

We also continued our regular catchups with award winning musician and now broadcaster Moana Maniapoto, as well as our former Ikaroa Rāwhiti MP Meka Whaitiri.

The highlight of the year for both Rāhia and I would definitely have to be our visit from the now former Prime Minister Chris Hipkins who flew into Gisborne the morning after his first big national leaders debate on TVNZ. Although having had only a couple of hours sleep, he was still very much engaging and full of passion trying to garner those final votes from our listeners as well as perhaps sway the screeds of undecided voters as well.



THE SWITCH UP



Dougie D (Tamatea) continues to host our 10am – 2pm slot. His good vibes and mix of sounds continues to keep our mid-morning and mid-afternoon listeners entertained as well as informed.

Gisborne Police continue to have a regular slot with Dougie allowing them to talk to Tūranga FM listeners regarding any concerns they have pertaining to local issues or matters.

NGĀ WĀHANGA – OUR SHOWS cont...

THE DRIVETIME SHOW

We now have two young wahine 'driving' you home in the afternoons with the welcome addition of Ngāi Tāmanuhiri descendant **Ahirana Āmai** joining **Te Haaki Mātenga**.

The general feel of their show is aimed at a younger audience however the girls also play a little bit of old school music too to ensure that we keep our older audience entertained as well when they're picking up the kids from kura!

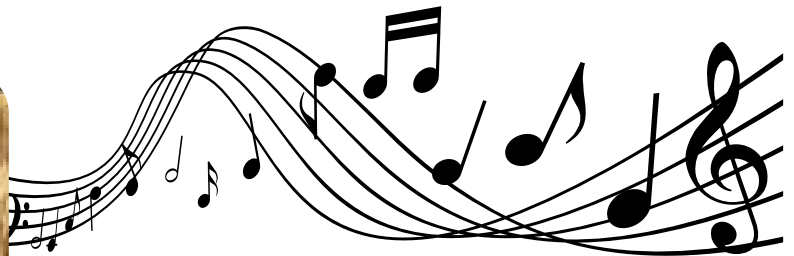
The girls stay across what's happening on the various social media platforms, the likes of Tik Tok and Instagram allows them to research and gauge what's hot and what's not when it comes to their target age group as many of the hits and viral videos rangatahi are getting right into.

Ahirana is also currently completing her Diploma in Radio Training through Te Whare Wānanga o Awanuiārangī but more on that later.

We look forward to seeing both of these wahine continue to grow both their audience as well as their skills within the Tūranga FM studio.



THE NIGHT TRAIN



Walter Walsh has been with the station for 34 years now and is a staunch stalwart of Tūranga FM. His 'Night Train' slot has continued to find an audience and the old school sounds of yester-year are a hit with those who tune in at night to wind down after a big day and or ring in to request a waiata too.

That's the beauty of his session, is that the Night Train audience have the opportunity to ring in and tono for a waiata they want to hear.

The Wiz is also now our Programme Director helping to ensure our shows and music are all pumping along and so I am grateful for him being a committed member of our team ensuring that any technical hitches or glitches are fixed almost immediately and or given the urgent attention needed no matter where he is at the time.

NGĀ WĀHANGA – OUR SHOWS cont...



THE NOHO – WEEKENDS WITH CJ

CJ Houkāmau, is our newest employee taking over from Phil at the weekends from 7am – 5pm. A resident DJ and retail assistant at popular local store Kingpin, a random conversation between myself and CJ at his shop one day, saw him then come in for an interview and audition where he showed great potential and therefore got the gig.

Since then he has continued to show a commitment to his show and we plan to send him to do his diploma in radio for the next intake at Awanuiārangi.

It is envisaged that CJ will also fill in whenever he is needed and able to work around this other employment commitments.

I look forward to seeing him grow and flourish in the months and years ahead.

THE WHĀNAU SHOW

Pāpā Lindsay Henare continues to broadcast on his Saturday and Sunday evenings.

His audience are “ABSOLUTELY 100% DEVOTED & LOYAL” and we know this because even when he’s called in sick, they too are calling in to request waiata or shoutouts from him.

For many of our pakeke both here in Tūranga and indeed around Aotearoa, they have an affinity and absolutely adore Lindsay and Aunty Hine who accompanies him every time he steps into the studio.

The Whānau Show continues to be the most popular show on the iwi radio network...

and we know this because at least 8 of the other 21 iwi radio stations take the live feed of his show every weekend.



**Nā reira e mihi tonu ana ki
tēnei tau tōhito o te ao
papāho Māori, me ōna
whakahekenga werawera i
ngā tau kua hori nei, Pāpā
Lindsay, kāore i kō atu i a
koe!**

Te Rūnanga o Tūranganui a Kiwa

OUTSIDE BROADCASTS

This year, we were honoured to once again assist the Poverty Bay Rugby Football Union with the broadcast of the grand final in the local Lee Brothers Shield competition which saw YMP take the spoils of victory once again from Waikohu. In some rather atrocious conditions our very own Rāhia Timutimu and Douglas Jones provided commentary for it.

We'd like to thank coach of Poverty Bar, **Miah Nikora** for all of his assistance in helping us get this game on air.

Full coverage of the game can be found on our Tūranga FM Media Facebook page or by clicking on the link below:

<https://www.facebook.com/TurangaFmMedia/videos/1942839522742123>



KAPU TI TAIRĀWHITI



After a successful first series of 'Parakuihi Online', Te Māngai Pāho gave us more funding for another season of this kaupapa, but this time working in collaboration with our northern whānaunga, Radio Ngāti Porou and our southern whānaunga - Radio Kahungunu.

We also wanted a rebrand and new name, hence the title '**Kapu Tairāwhiti**'.

The opportunity for us to share our regions positive stories was both daunting but also very exciting and so after some careful planning with the two station managers Erana Reedy and Apikara Brightwell, we kicked off this kaupapa on April 21st of this year.



Some of the stories we have featured includes:

Nōku Clothing (Hastings)

Hiruhārama School Kura Hōu opening - Ruatōria

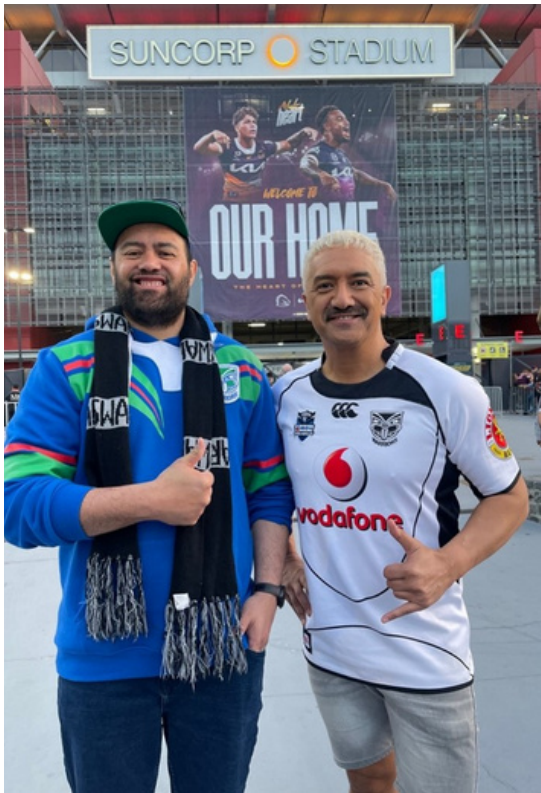
Whenua Clothing - Tūranga

Hikurangi Bio Science Visit

John Leach - Arm Wrestler World Champion

Cushla Tangaere Manuel - Ikaroa Rāwhiti Labour Candidate

Te Rūnanga o Tūranganui a Kiwa



Mike and Mātai LIVE at Suncorp Stadium in Brisbane

Probably another highlight of this series though have to be our trip to the semi finals of the NRL Rugby League competition which saw the Warriors stalwart from day dot, our producer **Mike Hollis** and I make a quick dash across the ditch to capture the buildup to the big game but also with the intention to find all the Gizzy gold hidden amongst the crowd and that we did indeed with the likes of Jeff Moses from Muriwai and his wife at the game as well as former Silver Ferns captain Casey Kōpua (married to local Terry Kōpua) present and part of our extensive coverage 'live' from Suncorp.

VIEWER ENGAGEMENT

65,000 views
Tūranga FM Media page
and continues to grow

Apart from the live crosses, we also filmed a separate stand-alone story with Mike following him on his journey to the game, as well as an interview in the Gold Coast with rising netball superstar Jordan Ngarimu who has whakapapa to both Ngāti Porou and Ngāi Tāmanuhiri.

At the time of this report we are nearing the completion of this series and have already had confirmation from Te Māngai Pāhō for a third series which we are stoked with as it obviously shows that we must be doing something right and we are also wanting to try and evolve the kaupapa more as well.

A planning hui will be held soon between the three stations to analyse our first series together and look at ways to improve both the product and also the engagement from listeners and viewers.



Netball Star, Jordan Ngārimu, and Tūranga FM media in Gold Coast

Te Rūnanga o Tūranganui a Kiwa

HOURS ON AIR – RAW DATA

Tūranga FM has been engaged in a number of **LOCAL** and **NATIONAL** events between July 2002 and June 2023:

2022

2023

OUTSIDE BROADCASTS

CHARITY EVENT

Fight for Life (Charity Event)

RUGBY

Poverty Bay vs Wairarapa Bush

Ngātapa vs Waikohu (Semi Final)

YMP vs OBM (Semi Final)

Wairoa Athletic vs Pirates

Waikohu vs YMP Lee Brothers Shield Final

Lion King (Te Reo Māori) Premiere

EVENTS

Cyclone Gabrielle Updates

GDC Maori Councillors Elections

General Elections

Live Interview with Prime Minister Chris

Hipkins Live crosses to the Warriors vs

Broncos NRL Semi Final (Kapu Tairāwhiti)

Live crosses to NRL Final (Broncos vs Panthers)

RUGBY

Waikohu vs YMP Lee Brothers Shield Final

KAPU TAIRĀWHITI

80
EPISODES

60
EPISODES

HOURS ON AIR

Monday - Friday 8am - 10pm 14 hours

Saturday 7am - 5pm 17 hours

Sunday 7am - 12am 17 hours

104/168
HOURS WEEKLY

A kāti kei aku rangatira koinei katoa ngā kōrero āku mō tēnei tau. Me mihi ka tika ki a Ronald me Te Rūnanga o Tūranganui a Kiwa, mō rāua oti rā mō rātau i noho tonu mai hei taunaki, hei tāwharau hoki i a mātau i roto i ngā piere nuku, oti rā ngā piki me ngā heke o te tau.

I wish to once again reiterate that my role as Station Manager continues to be a privilege and I love being a part of this station and it's legacy created by the likes of Nanny Mini Westrupp whom I acknowledged at the beginning of this report.

It's up to all of us to work together to help ensure her blood, sweat and tears for our station continues to push us forward and help steer us in the right direction.

*Noho ora mai rā koutou i raro i ngā
tauwhirotanga a te wāhi ngaro, ā, kia
haumarū tā koutou noho.*



MĀTAI SMITH
Tāhuhu Rangapū
TŪRANGA FM

TE PĀ HARAKEKE

“Tungia te ururoa, kia tupu whakaritorito te tupu o te harakeke”

In order for whānau growth to occur the old growth and pirau needs to be removed

For the last 12 months there have been a number of changes and growth within Te Pā Harakeke. We have had Tania Rauna move into the recovery space for our iwi. Recruited a new manager for Te Pā Harakeke. Brought onto our team a Kaupapa Māori ACC Navigator to tackle the disparities that occur for our Māori whānau who require assistance from ACC to lead a healthy life. And recently recruited 1 FTE to manage the increasing demands of intense and complex whānau in Te Tairāwhiti. Also, Te Pā Harakeke was involved with housing and providing emergency housing solutions for whānau. After Tania resigned, all housing contracts remained within the Whānau Ora team. Te Pā Harakeke focuses solely and single focussed on supporting whānau and meeting the needs of tamariki.

Another shift for Te Pā Harakeke is adjusting our processes and procedures from within, to make our space more efficient and effective in working alongside whānau and other agencies within the community. The last change Te Pā Harakeke has undertaken for 2023 is to launch into our “core mahi” – prevention work with whānau to address potential or actual care and protection concerns for tamariki. And come to a place where we could confidently “roll out” this type of mahi into the workforce. Areas of interest for us are Health and Education. These two areas are crucial in the development of our tamariki and future generations.

The learnings Te Pā Harakeke have gathered in 2021-2022 across the workforce has enabled us to strengthen

those relationships to work effectively for whānau. Agencies such as Whangaia Ngā Pā Harakeke, lawyers in our community, Oranga Tamariki, Maternity, PINNACLE healthcare, our Whānau Ora team just to name a few.

Keeping in mind that our main objectives on testing the performance of the system to understand the barriers to what whānau need and how we overcome them are being maintained also.

We have added a new portfolio to our working space – ACC. The idea being to walk alongside whānau through the ACC system, mapping out what works and what doesn't work in whānau attempts to lodge claims and/or continue to access support from ACC. Finally working to try and address issues identified.

The biggest challenge remains to be housing in our community. This portfolio sits within other areas of the runanga currently.

It's important to note that in this report our data and information from launching into our core mahi is very recent. In our previous AGM report Te Pā Harakeke conducted a huge undertaking in supporting the needs of our community with the COVID Response mahi – 2020/2022. And in February this year Te Pā Harakeke supported our community during Cyclone Gabrielle – providing aide alongside Red Cross at The House of Breakthrough and then onto our whānau in the Te Karaka community.

TE PĀ HARAKEKE

KO TŪRANGA A MUA – Identity & Heritage

Protect our whakapapa and our future through strong cultural identity and sense of belonging

When Te Pā Harakeke sit down and talk with whānau, we capture important information which includes whānau whakapapa if they know it. We discuss where whānau are from and whānau connections in our community. This information is recorded in our database. Identifying who whānau belong too is important in our space. To give whānau a sense of belonging especially for those with extensive history of trauma and harm. Our goal is to help whānau realize the value of their identity, the value of whose they belong too and the richness of their connection to our tipuna. We achieve this goal by collaborating with support people who identify Tūranga whakapapa, as well as those who are willing to positively support whānau into learning a bit more about themselves and where they come from.

Te Rūnanga o Tūrangānui a Kiwa

MANA MOTUHAKE MODEL

Be aspirational by honouring our Whānau pūkōrero through the *Mana Motuhake Model*

In the past 12 months to honour whānau pūkōrero through the mana motuhake model, we look at our response to whānau need and aim to balance it between early intervention and crisis support. We look at whānau pūkōrero with a strength based and a holistic view, to operate in view of addressing the following areas for whānau.....

IMPROVE child well-being

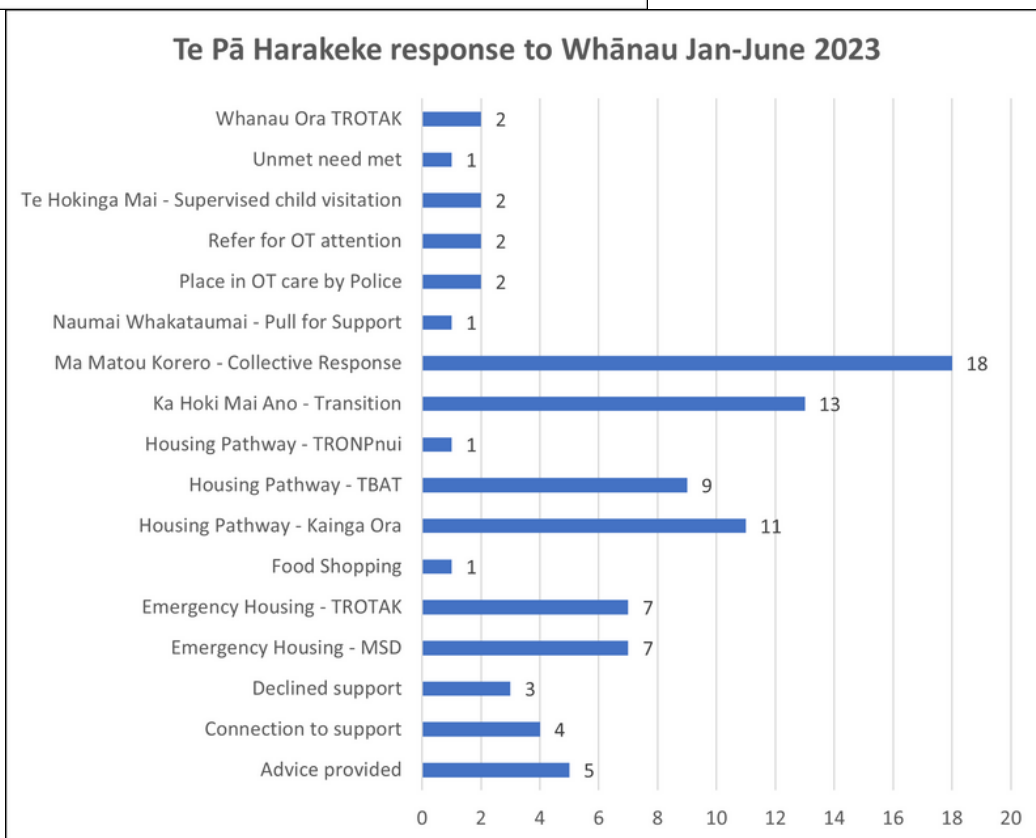
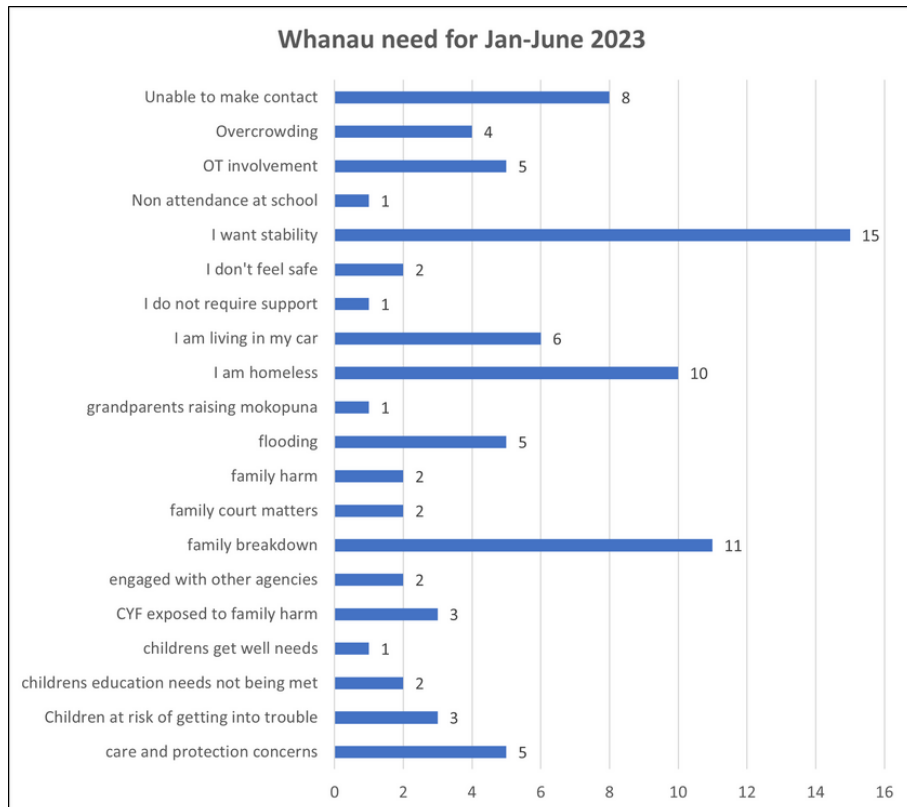
IMPROVE housing

IMPROVE whānau oranga

ENCOURAGE positive relationships

REDUCE impacts of family harm

These areas are only achievable with whānau buy-in, a willingness to make the necessary changes to improve their circumstances and outcomes for their tamariki and themselves.



Te Rūnanga o Tūranganui a Kiwa

TE PĀ HARAKEKE

KO TŪRANGA ARARAU – Opportunity & Sustainability

We have gained incredible learnings working alongside our Whānau Ora team. It has been hugely successful in implementing the Whānau Ora Way of working across all the different sectors in our community.

Build a Whānau Ora workforce through active participation, effective engagement and professional achievement

HOW? Through implementing the same principles and values we've learned working alongside our Whānau Ora team with all practitioners, professionals, and whānau to develop robust whānau plans and share valuable information to meet whānau outcomes and aspirations.

WHY? We realised in order to achieve what was needed for whānau, we needed to have a workforce of the same mentality, attitude, and work ethic.

HOW? It is a valuable piece of work that is still in progress. Te Pa Harakeke is doing a fabulous job in socialising our Whānau Ora way of working (model) with all we encounter and are open to change.

STRATEGIC TRAINING PLAN

In order to increase the capacity and capability of our team and those we work alongside Whānau Ora, Tūranga Social Services and Tiaki Mai we have proposed a series of training scheduled for end of 2023 into 2024 to better equip ourselves to work alongside whānau. Programs include the following:

- Child Protection and Family Violence
- Risk Analysis and Safety Strategizing
- Addiction 101 - Blueprint for Learning
- MH101® - Blueprint for Learning
- Weathering the Storm - Blueprint for Learning

TE PĀ HARAKEKE

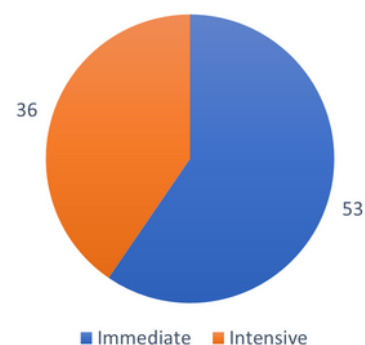
KO TŪRANGA MAKAURAU – Prosperity

Te Pā Harakeke has been a huge force in solidifying system transformation work in the Ka Awatea space. The knowledge and understanding we are gaining each day, through applying our Whānau Ora Way of working has aided in guiding practice of other practitioners and professionals in the following sectors; Maternity, Oranga Tamariki, lawyers, court system, Whangaia Nga Pa Harakeke, corrections, iwi providers, NGO'S, MSD and Kainga Ora. Primary health is the latest area we are building a working relationship that benefits whānau.

The ACC system is fairly new, with the role going live in July this year. Already we have identified, Maori whānau encountering difficulties to accessing assistance from ACC because of failures in our health system.

Lead system transformation in Tairāwhiti that puts tamariki mokopuna first.

Naumai Whakataumai Jan-June 2023



We reported last year, the system changes that we learnt through our Mana Motuhake model with our Whānau Ora team helped us to review our Naumai Whakataumai intake process. We needed to know how to support whānau to the appropriate pathway for a timely response. There is an immediate (up to 3 months) and intensive (3-18 months). For Jan-June 2023 we have been successful in implementing our Naumai Whakataumai intake process. And continue to push progress in this area. Where required we have made adjustments to better suit demands and caseloads of our frontline team members. There is further growth to be made to stream-line the process to make it more effective. For the 89 whānau that were supported over that period, 53 are intensive cases that we have worked with and using our PMM. The smallest demand, 36 was immediate. This data will contribute towards a place-based procurement model.

Te Rūnanga o Tūranganui a Kiwa

TE PĀ HARAKEKE

KO TŪRANGA TANGATARITE – Unity

In our strategic relationships we are working towards building trusting relationships so we can influence change when we need to, call on support for whānau and leverage alliances that will increase confidence in what we do. Outside of our Whānau Ora workforce, one of our successful alliances for 2022-2023 has been working alongside lawyers to ensure whānau have access/visitation rights to their tamariki, including the development and implementation of whānau plans so whānau who have tamariki with Oranga Tamariki involvement or in Oranga Tamariki custody are returned to whānau.

Unite Whānau, Hapū, Iwi and Hapori through strategic relationships within our community.

Key strategic relationships include our own Iwi Trusts, our rural communities, our marae, Te Rūnanganui O Ngati Porou, Oranga Tamariki, Kainga Ora, Ministry of Social Development, Ministry of Urban Housing and Development, NZ Courts, Ministry of Justice, Te Whatu Ora, Tūranga Health, our NGO community – Family Works, Te Aka Ora, STAND Tu Mai services, Tauawhi, Barnardos, Supergrans, Family Works, Plunket, Manaaki Moves and a number of GP services.

KAUPAPA MAORI ACC NAVIGATION CONTRACT

The Rūnanga picked up an ACC contract in July 2023 and in 3 months, we have realised how great a need there is for navigators within this system. From accidents, claims, reviews, and counselling, it can be very difficult for whānau to navigate the ACC system.

Also, there is also a huge need for Maori counsellors to cater for the demand in our community as well as across Aotearoa. Currently we have Rongoa Maori providers within the ACC system for whānau to access – on Monday 3rd October – on the Breakfast channel TV1 News showed a segment on ACC, that those that access Rongoa Maori providers 40% were Non-Maori. And spoke about how important Maori counsellors and Rongoa Maori providers are.

ACC NAVIGATOR

KAREN ALBERT

We have 1 FTE, Karen Albert, who is employed as an ACC navigator. Her case load has been demanding and is to the point where a 0.5 FTE is needed to support her mahi. Why? We have discovered that ACC as a funder is very helpful in majority of the cases that are being held so far. The barrier at the moment are some of our providers in our community. There is evidence of providers discharging whānau from their service despite the knowledge of a permanent injury, requiring ongoing support and knowing whānau are still unwell.

Karen is contemplating furthering her study to become an accredited counsellor, as she sees the demand in that space.

KEY LEARNINGS

- Manaaki Tairāwhiti mandate and the consent form – effective collaboration of services across all sectors.
- Mapping out the ACC system with key stakeholders and professionals well-established in the knowledge of the Manaaki Tairāwhiti systems work. This is important method of capturing evidence and integral to mapping what works best for our people.

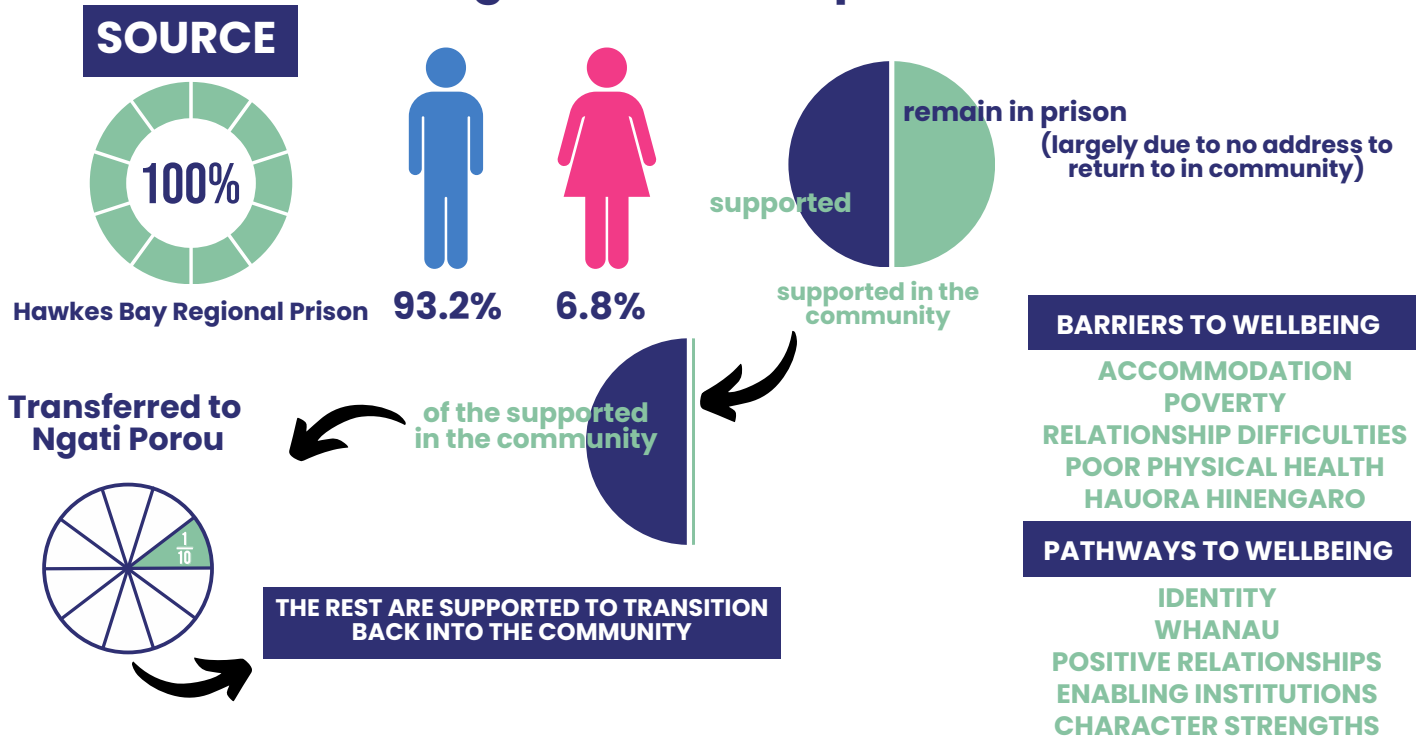
Key relationships within ACC are being formed and established to open up the door a bit wider to allow our Kaiurungi access to support as there have been very minimal since launching into this mahi. It is worthy to note those who have been the hugest help and the working relationship will continue to strengthen are Maori Kaimahi. This work is continuing and is very exciting to watch unfold.

Nā Hokinga Wanoa MANAGER

TE HOKINGA MAI

This is one of several collaborative alliances or relationships PARS has with multiple stakeholders across Aotearoa. Contract ended 30 June 2023.

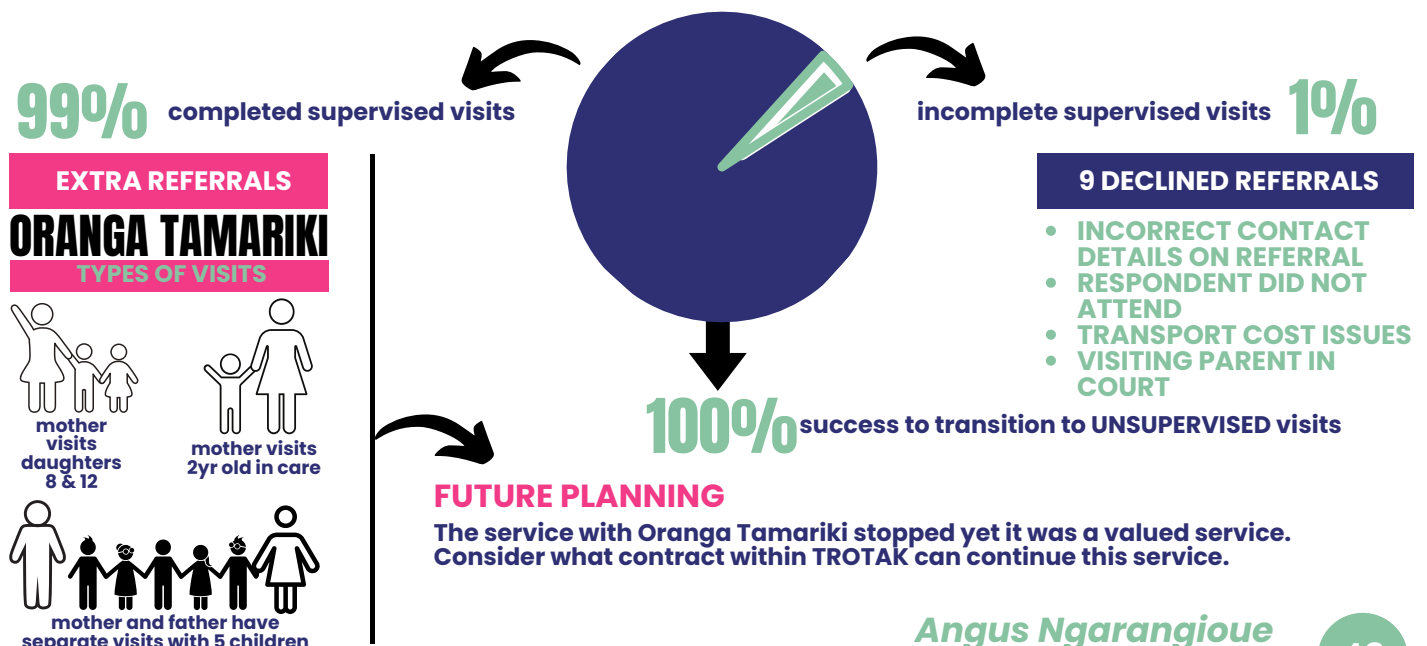
250 caseload for 2022-2023 average of 21 clients per month



SUPERVISED CONTACT

Fee for Service - Family Court

24 referrals for 2022-2023 average of 2 supervised-access visits per month



Angus Ngarangioue
Kaiwhakamana



TŪRANGA ARARAU

Tūranga Tangatarite – Unity
Tūranga Makaurau - Prosperity
Tūranga Ararau - Opportunities
Tūranga a Mua – Revitalisation



He mihi tēnei ki ō tātau aituā kua wehe atu, me kī pēnei ngā kōrero tātou, rātau ko te hunga mate ki a rātau, tātau ko te hunga ora ki a tātau. He mihi hoki tēnei ki a koutou, i runga i ngā āhuatanga e pāngia nei tātau te iwi Māori i a tātau e whai nei i ngā tapuwae o rātau mā me a rātau tikanga. Ko tōna tikanga kia mau tonu tātau ki ngā taonga a ō tātau tīpuna kia kore ai tātau e hinga.



Tūranga Ararau promotes and provides quality learning, rangatahi and employment programmes and services offering the skills, knowledge and qualifications necessary for iwi to manage, control and advance their cultural and economic resources and grow personally and professionally.

Learning is a long life process that enables our people to enhance and develop their skills, increase knowledge and reach their full potential.

From July to December 2022 we continued to successfully work through the outfall of COVID19 lockdowns and mandates identifying and implementing innovative and responsive ways to recruit, retain, support and develop our taura and kaitono. What started to look like a better start to 2023 was soon brought to an abrupt halt with the arrival and devastation of Cyclone Gabrielle and the ongoing weather events. At all times through these challenging periods we ensured the needs and aspirations of our taura and kaitono and their whānau remained our top priority which is reflected in the positive results across our programmes and services.



Financial Performance Revenue increased by \$822,072 for the financial year ended 30 June 2023, from \$4,808,561 in 2022 to \$5,630,633 this financial year. Expenditure increased by \$707,240, from \$3,487,993 in 2022 to \$4,195,234 in 2023. The bulk of capital expenditure of \$450,455 was on moving our fleet and operations towards sustainable long term assets with lower impact on the environment.

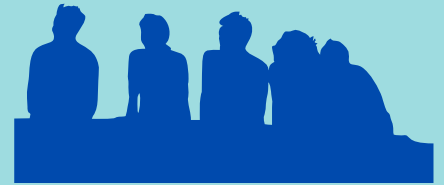


Purchasers and Funders



Tertiary Education Commission

Youth Guarantee for 15.5 – 24 year olds
Vocational Education levels 2 to 6
Māori and Pasifika Trade Training
Adult Community Education



Ministry of Social Development

Employment Support and Placement Service, He Poutama Rangatahi, Māori Trades and Training, manaaki for selected Work and Income kaitono and those subsidised through Flexi-wage and Mana in Mahi and Youth Services: Tūranga

Oranga Tamariki

Papataiohi Specialist Youth Services
Te Ara Tuakiri focusing on 'at risk' youth and young offenders
Breakaway School Holiday programme



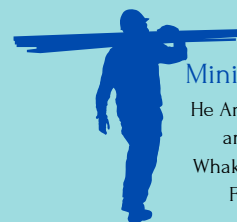
Ministry of Youth Affairs

Youth Leadership programmes



Ministry of Business Innovation and Employment (MBIE)

Regional Apprenticeship Initiative (RAI) supporting level 4 apprentices in the primary, manufacturing, engineering and construction industries



Ministry of Primary Industry

He Ara Mahi Hou to develop learning and assessment resources for Whakatiputanga Ngahere Diploma in Forest Management Level 6

Industry Partners

Provide on and off job training



EIT

Trades Academy Level 3

Secondary Schools

STAR, GATEWAY and Work Ready programmes



OUR TERTIARY EDUCATION PROGRAMMES

Through the financial year we continued with a similar mix of vocational learning to 2021/22 including our foundation, hospitality, farming, pest and primary industry operations, forestry and tikanga ā iwi programmes. In 2022, we had high numbers gaining the certificate in pest operations with the support of the Te Aitanga ā Māhaki Mahinga Kai, Ngāi Tāmanuhiri, Waingake Restoration, Whaia Titirangi and Uawanui Development project managers, the balance of the numbers were fairly evenly spread across our other programmes.

We launched our Whakatiputanga Ngahere Diploma in Forest Management Level 6 in February 2023 as a response to a demand for locally grown forest managers that is now more critical than ever to address issues with future harvesting and planting of commercial exotic forests on our extremely fragile and vulnerable hill country much of which sits in collective iwi ownership. We developed a collaborative relationship with Rayonier / Matariki Forests to be the provider for their national forestry on job training and took over the Eastland Wood Council Generation Programme to promote and support forestry workers. Initially funded by Te Uru Rakau is now supported by Māori Trades and Training funding from the Ministry of Social Development. Our Ruapani forest manager, Henry Mulligan is competently covering many bases and actively involved with the review of all of the Muka Tangata forest qualifications.

We also delivered Adult Community Education programmes and the Māori and Pacifica Trade Training providing much needed additional support for our tauira completing primary industry programmes including accommodation expenses for our Ruapani farm cadets. The cadet programme was light in numbers, particularly this year with limited access to the farm, but is running well under the management of our new farm and training manager Quintin Whakataka. Over 2022/23 four of our primary industry based programmes have been through a process of review with NZQA and met requirements. From filling only ten Trades Academy places in 2022 this number increased to twenty this year in forestry and farming including a programme specifically for Te Kura Kaupapa Māori o Whatatutu. We have also delivered a range of programmes to our local high school including quads, chainsaws, health and safety and first aid and continued to offer Alternative Education in Hawke's Bay.





Through the year we have worked on extending our consent to assess and NZQA approval and accreditation for a range of programmes including building and construction, infrastructure and pest management in response to changing iwi development needs and aspirations. For this we received support from the Tertiary Education Commission PTE Strategic Fund that also provided assistance to strategically place us in a position to deliver work based learning to people employed in selected industries in 2024. Unfortunately the opportunity to do so has now been pushed out to 2025. With the planned addition of building, construction and infrastructure into our portfolio of vocational learning we have consolidated our relationships with a range of Māori businesses in the building and construction industry including Toitū Tairāwhiti Housing, Te Pae Hākari, Hikurangi Enterprises and GCA Logistics who provide infrastructure training for MSD.

We consistently met the tertiary education priorities and objectives as defined by the Tertiary Education Commission that focus on the wellbeing and safety of taura, ensure academic achievement, reduce barriers to learning, acknowledge taura identities, te reo me ona tikanga and demonstrate collaboration with whānau, employers, industry and communities to support taura to succeed in work. Collectively these align to the needs and aspirations of our taura, kaitono, whānau, hapū and iwi. Through the hard work of Nigel Te Aho and his kaiako, 2022 qualification completions and programmes outcomes were very high and feedback from our taura and kaitono confirms 96% overall level of satisfaction with the delivery of our programmes. However, we are aware we need to work on providing them with a more effective and responsive voice. In 2022 we reviewed how well we meet the needs of our kaimahi, taura and kaitono with impairments and are implementing strategies where gaps have been identified.

We developed and extended our relationships with industry focusing on iwi Māori businesses and enterprise, workforce development councils and worked closely with, and received support from, the Regional Skills and Leadership Group charged with providing advice to TEC on what programmes should be funded in Te Tairāwhiti. During the 12 months there has been some progress in increasing the number and extending the autonomy of wānanga which we have supported as to become one will be a natural progression for Tūranga Ararau.



FOUNDATION AND VOCATIONAL LEARNING

137 TAUIRA



Enrolled on Qualifications
149



Successful Qualification Completions
121

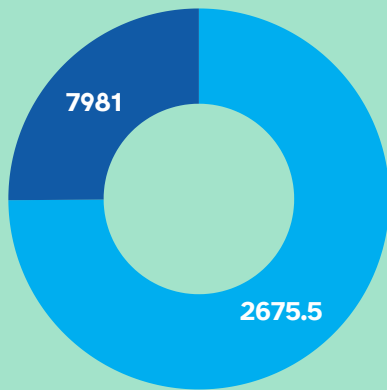


Progressed to Employment
81



Progressed to Further Education
38

ADULT COMMUNITY EDUCATION (ACE)



Hours Delivered
Hours of Te Reo Māori

TAUIRA DEMOGRAPHICS

129 MĀORI

2 PACIFICA

6 PĀKEHĀ

KAIMAHI

50

86% MĀORI

66% AFFILIATED

48

YOUTH SERVICES TŪRANGA



Youth Payments
96



Young Parent Payments
83



NEETS
127



Learning Plans Developed
307



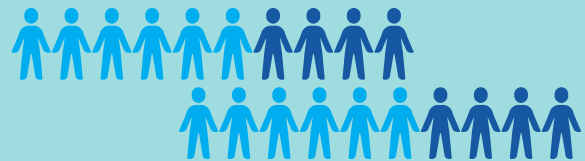
Supported in Employment and/or Education
205



BREAKAWAY SCHOOL HOLIDAY PROGRAMME



Taiohi Engaged
205



LEADERSHIP PROGRAMME



Participants Engaged
250



Programmes Delivered
12



OUR EMPLOYMENT AND APPRENTICESHIP PROGRAMMES AND SERVICES

We offer a range of employment, apprenticeship and traineeship opportunities for our kaitono, initially working with them to build their basic skill sets such as drivers licence, health and safety in the workplace, interview preparation, personal presentation and completing NZQA unit standards to meet targeted education and employment goals. We provide them with wrap around services to ensure they remain in education and / or sustainable employment by applying the concept of manaaki, providing for their total wellbeing and working with them to remove barriers to personal and professional advancement through ongoing individualised support. We also work closely with and have a high level of credibility with a range of our local businesses including iwi and Maori enterprise that is critical to successful outcomes for our kaitono and meeting agreed outcomes.

Our dedicated team provides a range of programmes and services include the Regional Apprenticeship Initiative that was an outcome of the COVID-19 lockdowns through which we successfully placed 25 Māori into level 4 apprenticeships within our local primary, construction, and electrical engineering and manufacturing industries, provided them with starter kits and their employer with a subsidy for two years. We continued to provide the Employment Support and Placement service placing and supporting referrals from Work and Income into sustainable employment and manaaki to their job seekers undertaking the pre-employment training such as wheels, tracks and rollers and those in subsidised employment through Mana in Mahi and Flexi-wage. Following severe weather events last year we worked with MSD, the Rural Support Trust and the Gisborne District Council to set up Enhanced Taskforce Green recovery crews cleaning and repairing farms, horticulture blocks and communities in and around Tolaga Bay and Wairoa. Again this year, following Cyclone Hale and Cyclone Gabrielle, we had crews based in Ruatōria, Tolaga Bay and Tūranganui ā Kiwa. Positive feedback on the crews was received from the communities they supported with a high number progressing to unsubsidised employment.

We provide our Mahi Tū – Mahi Ora through Māori Trades and Training programme placing and supporting Māori aged 16 to 24 years and pakeke into employment and training opportunities with Māori businesses. We also offer our He Poutama Rangatahi programme focussing on hard to reach at risk of long term unemployment taiohi aged 16-24 NEETs (Not in Employment, Education or Training) to prepare them for work or education through individualised and ongoing support. Manager Ingrid Brown is constantly seeking new opportunities and ensuring responsive and high quality employment programmes and services meeting and exceeding agreed outcomes.

72

Sustainable Employment



48



More Licensed Drivers

16



WTR

24



First Aiders

22



TMM

14



NZQA Level 4 Qualifications



49

OUR TAIOHI PROGRAMME AND SERVICES

Following Cyclone Gabrielle our Youth Service: Tūranga kaimahi did a great job assisting our Te Karaka community and 150 Fijian and Samoan seasonal workers to access civil defence payments, working through the Mayors Taskforce for Jobs to support other whanau to access extra Starlink and civil defence payments and, with the support of Tautua and the Ministry of Social Development, helped displaced workers with housing needs and ongoing ministry support. The team also delivered kai packages to rangatahi in our region helped by SuperGrans and Tūranga Ararau and Mātāpuna kaimahi.

Youth Service: Tūranga Ararau hosted the first Regional Youth Service hui with providers from Hawke's Bay, Wairoa and Tairāwhiti, the Auckland based Youth Service Support Unit and Ministry of Social Development representatives from our regional and national offices. Despite being restricted to hosting the event online, the session was well received.

A major part of mahi for our team is the continued support for school leavers from our local high schools. Workshops and a walk in service is provided for students struggling to overcome the challenging systems Studylink has in place. They supported the mahi of Te Aka Ora and Lytton High School through a partnership with Te Whare Whai Hua Teen Parent Unit and maintained weekly catch up sessions with the kaitono and kaimahi from the unit and the neighbouring early childhood centre giving our Teen Mama the best of support. A professional development highlight for our team this year was three of our kaimahi attending the Involve Youth Conference. With over 1,000 registered participants it was the biggest Youth Conference ever and they gained valuable experiences listening to key note speakers and participating in the workshops.

Through our partnership with the Mayor's Taskforce for Jobs we assisted 67 into employment over the 2022-2023 year including 55 NEETs, one with a disability and 11 adults deemed disadvantaged in the workplace. A highlight of this partnership was supporting whānau who had struggled over COVID-19 lockdowns and mandates and the impact of Cyclone Gabrielle to see them work through these hardships to secure employment.

We have continued our holiday programmes putting most of our efforts into the Christmas and New Year holiday period. A highlight was supporting the Tairāwhiti Bomb competition at the Olympic Pools where we supported over 50 rangatahi to participate in this fun event and hosted whānau from as far as Waikato on our campus. We successfully maintained the Ministry of Youth Development Leadership contract and hosted the MYD contracts team here in Tūranga. Programmes were run with Mareikura Waka Ama, Water Safety, Tao Matarau Darts and our whānau led Hakinakina programmes including netball, touch, rugby and league. Manager Carmen Hihi has ensured a responsive and credible approach to meet the unique needs of our taiohi.

In total we had 16 taiohi on our Papataiohi Specialist Youth Services (SYSCO) programme over the year who all stayed for the full programme and delivered four Te Ara Tuakiri wānanga to 25 taiohi.





FACILITIES AND RESOURCES

Unfortunately, direct access to our Ruapani Training farm immediately following Cyclone Gabrielle was impossible but damage to the farm was contained to the waterways for which we received a MPI grant for repairs. Lesson learnt from the extended period of isolation for the farm and the manager, Ruapani farm now has generators and extended capacity to store fuel. The Waingake block suffered some damage but this has not impeded its conversion back to a cloaking of native flora including Manuka for a future apiary venture.

Te Whare Wānanga Ko Matatuahu campus was not overly affected by the cyclones and following weather events and adjustments have been made to accommodate the construction of the new build for Tūranga Tangata Rite that commenced early in 2023. Two buildings have been removed and massive groundworks undertaken as the site is sitting on what was the Waikanae River. We started to replace our aging service vehicles with hybrids and EVs and purchased new 4x4 vehicles to keep our kaimahi travelling to remote areas safe on our very damaged and dangerous roads. Finance manager Margy Giddens has done a great job ensuring our finances are maintained in a healthy position and asset manager Adam Maynard has worked hard to overcome many challenges with the impact of weather events and major changes to our campus.

In closing sincere thanks goes to our kaimahi for the commitment and dedication they have made through challenging times putting the needs and aspirations of our taura and kaitono as priorities, the support from our kaumātua and kaitiaki, iwi trusts, marae, iwi and industry enterprises and to our taura and kaitono and their whānau for placing their confidence and trust in us.

Ngā mihi

Sharon Maynard

General Manager

22 November 2023



Finance Report

Finance Report

Financial year 2023 (Fy23) group operating **surplus** at \$5.9million (\$2.6million Fy22) has been through the efforts of many.

Fy23 Fy22
\$5.9m \$2.6m

The large **surplus** is driven by ongoing Government support, to care for our whānau, hapū, iwi and hāpori with Housing, Whānau, Training, Social Services, Education, among other activities.

I would like to take this opportunity to acknowledge our teams' efforts over this year, as documented in this report.

A milestone for the Rūnanga, is becoming one of the larger employers in Tūranga with staff numbers at 156, supported by our five Trustees.

MILESTONE



Our costs are monitored and prudently managed, as we acknowledge that this type of surplus is not sustainable in the current economic climate, and we expect to move into lower future surplus's. In anticipation of this we are building up our asset base and considering Government contracts that compliment our assets while being financially viable, allowing us the ability to be self-sufficient into the future.



I would like to acknowledge my team pictured here and in particular Tama, for their guidance and support over the last 6 months.

Ka mutu ngā kōrero inaianei,
Nō reira, hei konei, hei konā

Connie Maynard
CHIEF FINANCIAL OFFICER

Te Rūnanga o Tūranganui a Kiwa

TE RUNANGA O TURANGANUI A KIWA
Annual report
For the year ended 30 June 2023

Statement of comprehensive revenue and expenses

Te Runanga			Group	
2023	2022	Note	2023	2022
\$	\$		\$	\$
		Revenue		
15,654,080	12,520,144	12	16,914,080	13,472,366
1,652,152	6,335,645		1,632,152	6,339,877
869,236	762,276		1,081,078	960,737
508,702	91,186			-
268,121	159,524		304,445	87,100
<u>18,952,291</u>	<u>19,868,774</u>		<u>19,931,755</u>	<u>20,860,080</u>
		Expenses		
2,425,262	7,384,986	12	2,585,403	7,724,864
2,853,430	3,054,978		3,177,477	3,201,137
7,449,975	5,557,371		7,929,622	6,044,758
307,723	263,262	9	323,351	281,145
<u>13,036,390</u>	<u>16,260,597</u>		<u>14,015,853</u>	<u>17,251,905</u>
<u>5,915,901</u>	<u>3,608,177</u>		<u>5,915,902</u>	<u>3,608,176</u>
	(1,006,000)			(1,006,000)
<u>5,915,901</u>	<u>2,602,177</u>		<u>5,915,902</u>	<u>2,602,176</u>
		Net Surplus/(Deficit) from operations		
		Other comprehensive revenue and expense for the year		
<u>5,915,901</u>	<u>2,602,177</u>		<u>5,915,901</u>	<u>2,602,176</u>
		Total comprehensive revenue and expense for the year		

Statement of comprehensive revenue and expenses should be read in conjunction with the notes to the financial statements.



Te Rūnanga o Tūranganui a Kiwa

TE RUNANGA O TURANGANUI A KIWA
Annual report
For the year ended 30 June 2023

Statement of movements in equity

Te Runanga		Note	Group	
2023	2022		2023	2022
\$	\$		\$	\$
<u>16,469,239</u>	<u>13,867,062</u>	2	<u>16,469,240</u>	<u>13,867,064</u>
5,915,901	2,602,177		5,915,900	2,602,176
5,915,901	2,602,177		5,915,900	2,602,176
<u>22,385,139</u>	<u>16,469,239</u>		<u>22,385,140</u>	<u>16,469,240</u>

Statement of movements in equity should be read in conjunction with the notes to the financial statements.



Te Rūnanga o Tūranganui a Kiwa

TE RUNANGA O TURANGANUI A KIWA
Annual report
For the year ended 30 June 2023

Statement of financial position

Te Runanga			Group	
2023	2022	Note	2023	2022
\$	\$			
22,385,140	16,469,239	Equity	22,385,140	16,469,240
		Current assets		
2,073,000	1,168,013	Bank Current Accounts	2,378,329	1,408,551
18,854,389	11,298,335	Bank Call/Term Accounts	20,195,824	12,604,042
5,535,008	3,848,201	Accounts Receivable	6,285,109	4,101,794
26,462,397	16,314,549	Total Current Assets	28,859,263	18,114,387
		Investments		
611,285	445,000	Nga Wai E Rua	611,285	445,000
3,433,728	3,252,462	Ruamano Group Ltd	-	-
680,819	353,383	Te Reo Irirangi O Turanganui a Kiwa Ltd	-	-
-	-	Shares	1,000	1,000
271,988	278,940	Interest Bearing Investments	271,988	278,940
-	-	Fish Quota	1,826,180	1,826,180
4,997,820	4,329,785	Total Investments	2,710,453	2,551,120
		Biological Assets-Livestock		
424,492	494,665		424,492	494,665
			-	-
5,796,166	5,035,053	Fixed assets	5,846,011	5,089,188
1,162,541	-	Fixed Assets - Capital WIP	1,162,541	-
38,843,416	26,174,052	Total assets	39,002,760	26,249,360
		Current liabilities		
3,976,583	1,513,125	Accounts Payable	4,120,873	1,559,381
5,354,893	5,262,502	Current Accounts	5,327,893	5,253,132
6,680,399	2,516,540	Revenue Received In Advance	6,680,399	2,516,540
(425)	15,136	Current Portion of Secured Loans	(425)	15,136
446,826	397,510	Employee Entitlements	488,879	435,932
16,458,276	9,704,813		16,617,619	9,780,120
		Non-Current liabilities		
-	-	Secured Loans	-	-
16,458,276	9,704,813	Total liabilities	16,617,619	9,780,120



Te Rūnanga o Tūranganui a Kiwa Statement of Service Performance



Te Rūnanga o Tūranganui a Kiwa (Rūnanga) was established in 1986 by iwi members as the collective entity for the three iwi of Tūranganui a Kiwa (Tūranga):



Te Aitanga a Mahaki



Rongowhakaata



Ngai Tāmanuhiri

Our purpose is founded on our pepeha:

Ko Tūranga a Mua
Ko Tūranga Ararau
Ko Tūranga Makaurau
Ko Tūranga Tangatarite

We have chosen to present data from areas of the Rūnanga we consider significant. The data is grouped within our Pou – **Tūranga a Mua**, **Tūranga Ararau**, **Tūranga Makaurau**, **Tūranga Tangatarite**. There have been several regional events (COVID and weather events) that have impacted our whānau, hapu, iwi and hāpori that we have supported and aided, alongside of our normal activities. We fundamentally serve whānau and individuals in crisis and high needs. The measurements vary depending on the data and is shown below.

Tūranga a Mua Honouring Tūranga Identity & Heritage

Our commitment to our respective iwi identities and heritage, is met through

The Rūnanga has progressed the build for

Ngā Poutama

who deliver educational programmes based on our tipuna stories as local curriculum.

Fy 23		Fy 22
		unaudited
2	wānanga held	(2)
13	kura engaged	(26)
136	workshops held	(140)
150	akonga engaged	(150)
	per year	

Tūranga Tangata Rite

1 x **alterative educational facility**

on site at Tūranga Ararau, Kahutia Street
note: this construction commenced in Fy23.

Strategic Goal:
Mātauranga Tūranganui a Kiwa.

Tūranga FM

keep delivering our Te Reo o Tūranganui a Kiwa content



broadcasting



2,628 **reo hours per year**
unaudited (Fy22: 2,713)

live broadcasts of local and regional interest and creating local content and programmes.

“that which revitalises our identity and heritage; recognises opportunities to participate, engage and achieve; build, grow and prosper; and to be united towards iwi wellbeing.”



Tūranga Ararau Engagement, Participation & Achievement

Our private iwi training establishment

Tūranga Ararau

is our tertiary learning facility built on the understanding that learning is a lifelong process that enables our people to reach their potential.

students enrolled

149 (159)*



successful completions

121 (113)*



(moved on to further education or employment)

* Academic year ending December 2022 (unaudited December 2021)

STUDENT ENROLLMENTS

Students enrolled at Financial Year end 30 June 2023 (unaudited June 2022)

79 (78)

IWI AFFILIATIONS

Affiliated iwi enrolled at Financial Year end 30 June 2023 (unaudited June 2022)

10 (11) Rongowhakaata
11 (11) Ngai Tāmanuhiri
25 (26) Te Aitanga a Mahaki

Our service

Tiaki Mai

works with whānau and kura to assist whānau to be engaged in education.

contracted to engage with 30 schools

In the **Fy 23** we:

worked with **223 (220) whānau** referred to the service

of which **273 (135) whānau** returned to a learning environment
(Fy 22 unaudited)

Educational attendance is a key marker of success.





Tūranga Tangatarite Responsive to Iwi Wellbeing

The impacts of COVID continue and the extreme weather events added to our commitment to whānau wellbeing.

Whānau Ora Team

Fy 23

Fy 22
(unaudited)

engaged **812** whānau

engaged **(1,216)** whānau

delivered **812** kai parcels

delivered **(1,216)** kai parcels

delivered **13,562** frozen meals delivered **(20,532)** frozen meals

along with hygiene packs delivered to whānau.

Our Whānau Ora Team have worked with:

160



whānau

(453)

279



individuals
with complex needs

(824)

ranging from accommodation, employment, driver licencing, partner/whānau support amongst other needs.

Tūranga Social Services

engaged in:

Fy 23

Fy 22
(unaudited)

55 individuals **(65)**

and supported

559 bednights **(599)**

for tamariki.

Whakapono Whānau

also assisted with more than

627 whānau **(176)**

on their journey with addictions.

Te Pā Harakeke

When harm occurs or is a possibility, we have the ability to interact across several points to support positive outcomes.

Fy 23

Fy 22
(unaudited)

243 tamariki & whānau **(359)**

84 interventions **(36)**

completed.

Te Hokinga Mai

250 individuals **(250)**

engaged in the reintegration service.





Tūranga Makaurau
Build, Grow & Sustain Prosperity

Tūranganui a Kiwa Housing Limited

achieved accreditation to be an approved

COMMUNITY HOUSING PROVIDER

Future funding is secured to enable our work on

fostering change within the **social housing**

space and to work with

homeless whānau.

Nākū noa, nā
Ronald Nepe
CEO